DEPARTMENT OF COMMERCE (BANK MANAGEMENT)

ST. JOSEPH'S COLLEGE OF ARTS & SCIENCE (AUTONOMOUS), CUDDALORE-1 BOARD

OF STUDIES MEETING

The board of studies meeting for Commerce (Bank Management) course was held in the Department of Commerce(Bank management), St. Joseph's College of Arts & Science (Autonomous) Cuddalore on 9th march 2019(Saturday).

The members present were:

1. Chairman -	Rev. Fr. A. Alex , HOD, Department of B.Com (Bank Management)
2. University Nominee -	Dr.G.Sasikumar Principal, Sun Arts and Science College Vettavalam Road, Keranur, Thiruvannamalai – 606755
3. Subject Expert -	Dr. V. Sundar, Associate Professor, Department of Commerce, Annamalai University, Chidambaram.
4. Subject Expert (Industry/Corporate Sector) -	Mr.V.Kishore General Manager Pondicherry Road Transport Corporation
5. Alumni Representative -	Rev. Fr. V. Messiah, Correspondent Parish priest and Correspondent, Our lady of Assumption Church, Velanthangal, Thiruvannamalai.
6. Internal Members -	Dr. R. Krishnaveni Mr. R. Punnniyaseelan Dr. G. Bhuvaneswari Dr.R.Rajkumar

MINUTES OF THE MEETING

- 1. The Board had suggested **new Curriculum Template and courses** to be taught, prepared as per new regulations of the UGC and advised to follow the new syllabi from 2019 Batch onwards.
- 2. The Board had given their consent and recommended to start Value Added Course titled "GST LAW AND PRACTICE" during this even semester itself. (Nov 2018 May 2019).
- 3. The board had suggested for taking one hour from Value education and Dynamics of Personality and it has been given to English Department to offer Communicative English as Ability Enhancement Compulsory Course in Semester I & II.
- 4. The board had recommended to include the **Generic elective course titled "English for competitive Exams"** given by English Department instead of "Principles of Marketing" in Semester III and in turn the Department has been suggested to give a course titled "Fundamentals of Digital Banking" to the English Department as Generic Elective in IV th Semester.
- 5. The Board had recommended for receiving **Skill Enhancement Course titled "Basics of computers and its applications"** from Computer Science Department instead of Rural Banking in III rd. Semester.
- 6. The board has suggested for removing Financial Market and service from Semester IV and to include "Generic Elective course titled Internet and its applications" is given by Computer Science Department.
- 7. The Board had advised to pursue **online course chosen from the list given in NPTEL and SWAYAM** by the students in V th semester and accepted their pass in online course as pass in the regular Curriculum and awarded '2' credits.
- 8. The board had advised to pursue the **Self Study Course titled "Campus Recruitment Training"** in VIth Semester by the students on their own initiative without tutorial hour. Evaluation has done to test their skill gained, through oral test. After passing oral test '2' credit will be given.
- 9. Board had recommended to give **three papers as Discipline elective course** offered in Vth and VIth Semester:

Semester V – Discipline Elective I – 1. International Banking

- 2. Corporate social responsibility
- 3. Retail Marketing Management.

Semester V – Discipline Elective II – 1. Practical Auditing 2. E- Banking 3. Principles of Insurance

Semester VI – Discipline Elective III – 1. Retail Banking

2. Financial Management

3. Merchant Banking

Semester VI – Discipline Elective IV – 1. Service marketing 2. Co-operative Banking 3. Project.

10.The Board recommended to remove 'S' from course title "Banking Law & Practices" taught in IIIrd Semester and recommended to remove reference books given to the course "Principles of Management".

11. The board has recommended for making the following **changes in "Principles of Management" syllabus** followed in Ist Semester.

- Remove the topics Approaches to Management and C.K.Prahalad from Unit I.
- Remove Decision tree from Unit II
- Remove making organizing effective, Staffing, recruitment ,selection, Training, promotion and appraisal from Unit III.
- Remove communication , Function , Process , Barriers to effective communication from Unit IV.
- Remove Use of Computers in managing information , Concepts of keizen ,six sigma from Unit V.

12. The board has recommended for making the following **changes in "Business Correspondence" syllabus** followed in II nd Semester.

- Remove the topics Retrenchment, Complaints, Adjustments, Testimonial, Resignation and Secular letters from second unit.
- Change the Unit heading of II unit and IIIrd unit as IInd Unit – Kinds of Business letter.
 IIIrd Unit – Correspondence with Financial service institution
 - Change the Tutorial hours of Unit I and Unit III as
- Unit I 20hours
- Unit III 15hours Remove FAX from Vth unit and inc
- Remove FAX from Vth unit and include SMS, Mobile Communication in this unit.

- 13. The Board recommended for making following **changes "Bank Management" syllabus** followed in Vth Semester.
 - Unit I Capital adequacy is removed and commercial banks and credit creation, Techniques, Advantages, Limitations, Criticism are included.
 - Unit II The contents of lending procedures has been revised entirely as follows: Bank Lending Principles of Bank lending Forms of Lending Securities for lending Factors influencing bank lending Types of Loans & advances Classification of loans & advances Assessing credit worthiness of borrowers Collection of credit information Factors limiting the level of a bank advances Consortium advances.
 - Unit III The following contents are included: Classification of NPAs General aspects in NPA management - Procedure for purchase and sale of the NPAs among banks - Factors affecting NPAs in India – Impact of NPAs – Problems faced by banks in managing the NPAs - Steps taken to reduce NPAs.
 - Unit IV Investment of bank fund has been revised with following changes: Purpose of investment – Classification of investment – Investment in securities – Factors to be considered while investing – Different kinds of investment – Investment in Government securities – Valuation of investment – New mode of valuation of securities – Profitability management – Profit planning – source of profit – Steps to increase profit – Profit ratios.
 - Unit V E- Banking has been removed and marketing management in banks with following contents had been included: Marketing in Banks – Types of bank customers – Marketing Management – E- stages in evolution of marketing – Difference between service and products – Marketing of Banking products (Deposits, Advances), - Business of banking – Deposits, Deposit mobilization – Role of staff in deposit mobilization – Marketing mix – The 7ps – Promotional Programmes and sale of services.

14. The Board had advised to include "Project" in VI th Semester as mandatory to students.

UNDER GRADUATION PROGRAMME OUTCOMES

PO1: The Students find their footings in life through wholesome and integral education.

PO2:The Students are **encouraged to climb the academic ladder** by pursuing Post Graduate Education in different domain.

PO3:The Students are **academically and technically equipped** to steer the Nation along the path of progress and peace.

PO4:The Students are trained to be Employable and Entrepreneurial Citizen of the Nation.

PO5:The Students are **fortified intellectually, ethically and socially** to face the challenges in life.

PROGRAMME SPECIFIC OUTCOMES

PSO 1 The students will **acquire adequate and depth knowledge** in the various courses of commerce, banking, finance, management, accounting, taxation, marketing and auditing.

PSO 2 The students can **exhibit business-related skills** in their behavior and attitude viz., leadership, teamwork, effective communication in oral and written, decision-making and problem-solving.

PSO 3 The students will **gain employable traits and career skills** to get placement in the field of banking, taxation, accounting and management.

PSO 4 The students will **develop entrepreneurial traits and abilities** to start and manage their own business in a successful manner.

PSO 5 The students will obtain **motivation for self-directed learning** to meet the changing demands of the workplace, and become capable to access the various ICT tools.

PSO 6 The students can **advance to further higher education** (or) proceed to undertake professional courses such as CA, CS, ICMA, CFA and towrite Competitive Exams.

PSO 7 The students will **gain critical thinking and analytical skills** to manifest the issues and problems of Indian and international banking practices and able to perceive the best solution.

PSO 8 The students will show their **care and concern in saving the environment**, adopting business ethics, respecting cultural diversity and **observing moral values** in personal and social life.

S.		Study con	nponents	Ins.hrs	Credit					
NO	Part				create	Title of the course	Maximum Mark			
		•			1		CIA	Ext	Total	
1	Ι	Language	LTC101T	5	3	Tamil - I	25	75	100	
2	II	English	LEC101T	5	3	English -I	25	75	100	
3	III	Core Theory-1	19BM101		4	Principles of Management	25	75	100	
4	III	Core Theory-2	BM102T	6	4	Financial Accounting-I	25	75	100	
5	III	Allied –I	AEBM101T	5	4	Business Economics	25	75	100	
	IV	AECC-1	<mark>19AEC101</mark>	1	1	Communicative English -I	-	-	-	
6	IV	SEC - I	VE101T 2	2	2	Value Education	² 25 5	75	100	
				30	21					

CURRICULAM DESIGN: 2019-20

SEMESTER I

				9	SEMESTI	ER II			
S. NO			nponents	Ins.hrs	Credi t	Title of the course		Maxin	num Mark
				week					
							CIA	Ext	Total
7	Ι	Language	LTC202T	5	3	Tamil - II	25	75	100
8	II	English	LEC202T	5	3	English - II	25	75	100
9	III	Core	BM203Q	6	4	Financial Accounting-II	25	75	100
		Theory-3							
10	III	Core	19BM204	6	4	Business Correspondence	25	75	100
		Theory-4							
11	III	ALLIED II	19AEBM22	5	4	Monetary Economics	25	75	100
12	IV	AECC-II	19AEC202	1	1	Communicative English -II	-	- 1	-
14	IV	SEC - 2	EPD201T	2	2	Dynamics of Personality	25	75	100
				30	21				

SEMESTER - III

S.NO)	Part	Study	components	Ins.hrs	Credit	Title of the course	Max	imum	Mark
	_				week				-	
								CIA	Ext	Total
13	III	Cor The	e ory -5	BM305T	6	5	Indian Financial System	25	75	100
14	III	Cor The	e ory -6	BM306S	6	5	Corporate Accounting	25	75	100
15	IV	Geno Elec	eric tive-1	<mark>19GBM307</mark>	5	4	Marketing Management (BBA)	25	75	100
16	III	Alli	ed –III	ASBM301Q	5	4	Business Statistics	25	75	100
17	III	Alli	ed -IV	AEBM303	5	4	Indian Economy	25	75	100
18	IV	SEC	-3	19A0BC31	3 30	2 24	Basis of Computer and its Application	25	75	100
					50	24				

					SI	EMESTER	IV				
S.NO	Р	art	Study	components	Ins.hrs	Credit	Title of the course	Maximum Mark			
					week			CIA	Ext	Total	
19	Ι	Co Th	re eory – 7	BM408Q	6	5	Banking Law and Practices	25	75	100	
20	II	Co Th	re eory – 8	BM409S	6	5	Cost Accounting	25	75	100	
21	IV		neric ective-II	<mark>19GBM410</mark>	5	4	English Foundational Course for Bank Examinations	25	75	100	
22	ш	All	ied- V	ABM401	5	4	Banking Technology	25	75	100	
23	III	All	ied- VI	AMBM401	5	4	Maths for Competitive Exam	25	75	100	
24	IV	AE	CC - III	EVS401S	3	2	Environmental Science	25	75	100	
					30	24					

					SEMEST	'ER V			
S.NO	Part	Study co	omponents	Ins.hrs week	Credit	Title of the course	Max	imum	Mark
					-		CIA	Ext	Total
25	III	Core Theory – 9	18BM501	6	5	Income Tax Law & Practice	25	75	100
26	III	Core Theory – 10	18BM502	6	5	Risk Management	25	75	100
27	III	Core Theory - 11	19BM503	6	5	Bank Management	25	75	100
28	III	DS Elective –I	18EBM504 18EBM505 19EBM55A	6	4	International Banking* Corporate Social Responsibility Retail marketing management	25	75	100
29	III	DS Elective - II	18EBM506 18EBM507 19EBM508	6	4	Practical Auditing* E-Banking Principles of Insurance	25	75	100
30	IV	SEC-4	19SBM51	0 30	2 25	online Course- SWAYAM,NPTEL	_	-	-

				SEN	AESTER VI								
S.NO	Part	Study components		Study components		Study components Ins.hrs Credit		Credit	Title of the course	Maximum Mark			
							CIA	Ext	Total				
31	III	Core Theory -12	18BM601	6	5	Customer Relationship Management	25	75	100				
32	III	Core Theory – 13	18BM602	6	5	Management Accounting	25	75	100				
33	III	Core Theory -14	18BM603	6	5	Human Resource Management	25	75	100				
34	III	DS Elective - III	18EBM604 18EBM605 19EBM65A	6	4	Retail Banking* Financial Management Merchant Banking	25	75	100				
35	III	DS Elective – IV	18EBM606 18EBM607 19JBM608	6	4	Service Marketing* Cooperative Banking Project	25	75	100				
	v		EU601	- 30	2 25	Extension Activities	-	-	-				
	VI	SSC	19SSBM61	30	25	Campus Recruitment Training							

QUESTION PAPER PATTERN: (A) For Theory subjects

Time: 3 Hours

Marks: 75

- 1) Part A = 10x2 = 20 Marks All the Questions are to be Answered.
- 2) Part -B = 5x5 = 25 Marks Five Questions with **Internal Choice**.
- 3) Part C = 3x10 = 30 Marks Three Out of Five Open Choice.

Note: Questions should be asked from all Units. Equal importance should be given to all Unit

(B) For Problem Oriented Subjects

Time: 3 Hours

Marks: 75

Theory: 20% Problems: 80%

- 1. Part A = 10x2 = 20 Marks All the Questions are to be Answered.
- 2. Part -B = 5x5 = 25 Marks -Five out of Seven Open Choice.
- 3. Part C = 3x10 = 30 Marks Three Out of Five Open Choice.

Note: Questions should be asked from all Units. Equal importance should be given to all Units.

I-BBM	PRINCIPLES	CODE- 19BM101
SEMESTER - I	OF MANAGEMENT	HRS/WK - 6
CORE – 1	OF MANAGEMENT	CREDIT - 4

Course Outcomes:

At the end of the Course the students should be able to

CO1: Know the basic concepts, roles, skills and functions of Management.

CO2: Understand better about Planning and Decision making.

CO3: Understanding the concepts, theories and process of Organizing.

CO4: Provides idea about Motivation, and practice the appropriate method of Leadership

CO5: Gather and analyze both Qualitative and Quantitative information to isolate issues and formulate best control methods.

SEMES															
TER		COUI	RSE C	ODE	:			TITLI	E OF T	THE PA	APER:	:		HOUR	CREDI
Ι		19	BM1	01			PRIN	CIPL	ES OF	MAN	AGEN	IENT		S:6	TS:4
		PRO	GRAI	MME											
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OUTCO	01	02	03	04	05	01	02	03	04	05	06	07	08		
MES															
CO1	4	4	3	5	4	5	4	4	5	5	3	4	5	4	1.2
CO2	4	5	4	4	5	5	5	5	5	5	4	4	5	4	1.6
CO3	5	4	3	4	5	4	4	5	5	5	3	4	4	4	.2
CO4	5	4	5	5	4	4	5	4	4	5	4	5	4	4	1.4
CO5	4	5	5	5	4	5	4	5	4	4	3	4	5	4	1.3
					Mea	n Öve	rall Sc	ore						4	1.3

This Course is having **VERY HIGH** association with Programme Outcome and Programme Specific Outcome.

Association	1%-20%	21%-40%	41%-60%	61%-80%	81%-100%
Scale	1	2	3	4	5
Interval	0<=rating<	1.1<=rating<	2.1<=rating<	3.1<=rating<	4.1<=rating<
	=1	=2	=3	=4	=5
Rating	Very Poor	Poor	Moderate	High	Very High

I-BBM	PRINCIPLES	CODE-19BM101
SEMESTER - I	OF MANAGEMENT	HRS/WK - 6
CORE – 1	OF MANAGEMENT	CREDIT - 4

OBJECTIVE:

To give basic knowledge to the students on concepts and principles of management

UNIT -I INTRODUCTION TO MANAGEMENT

Definition & Meaning of management-Functions of Management -levels of management - roles of manager, Management as a Science or Art - Contribution to management by F.W.Taylor, Henry Fayol, and Peter F. Drucker.

UNIT-II – PLANNING

Planning - importance - Process of planning - types of planning - planning methods (Objectives-Policies- Procedures - Strategies & Programmes) - Obstacles to effective planning. Decision making - Steps - Types.

UNIT III-ORGANISING

Organization - Importance - Principles of Organizing Delegation & Decentralization -Departmentation - Span of Management. Organizational structure - line & staff and functional. **UNIT-IV-DIRECTINGANDMOTIVATING**

Function of directing - Motivation - Theories of motivation (Maslow, Herzberg and Vroom's theories) Motivation techniques. Leadership - Characterisitics - Functions or Role of a Leader-Leadership styles – Theories of Leadership.

UNIT -V -CO-ORDINATION AND CONTROL

Co-ordination – Characteristics – Elements – Types – Principles – Techniques – Co-ordination Vs Co- operation- Benefits – Problems. Control- Characteristics- Types – Steps- Advantages-Limitations. Techniques of Control (Traditional techniques, Modern techniques - Budgetary Control, Break- Even Point (BEP)Analysis- Return On Investment Control- Responsibility Accounting – Network Techniques – PERT and CPM)

TEXT BOOK:

1. Gupta C. B, Business Management, Sultan Chand & Sons, New Delhi, 2011 2. Dr. C.D.Balaji, Principles of Management, Margham Publications **REFERENCE BOOKS:**

1.Hanagan, Management Concepts & Practices, MacMillan India Ltd.

2. Stoner, Freeman & Gilbert Jr – Management – Prentice Hall of India

3. P.C. Tripathi& P.N. Reddy, Principles of Management, Tata McGraw-Hill

(15Hrs)

(15Hrs)

(20 Hrs)

(20Hrs)

(20 Hrs)

I-BBM		CODE- BM102T
SEMESTER – I	FINANCIAL ACCOUNTING -I	HRS/WK - 6
CORE – 2		CREDIT - 4

Course outcomes: Students will be able to

Co1. Acquire knowledge of double entry system, keeping accounting records and able to prepare profit and loss account and balance sheet of a business entity

Co2. Understand the procedure and principles of single entry system and able to assess the results of business entity under single entry system

Co3. Maintain the accounting books and records of non -profit organisation and to able to Prepare its final accounts and statements.

Co4. Familiar with the practices of consignment and acquire knowledge to pass journal entries, value the stock at end and calculate profit and loss of each consignment

Co5. Know the joint venture system and gain knowledge to prepare joint venture accounts, assessing the results and determine the settlement amount.

SEMEST	ER	-	OURS CODE				TITLE OF THE PAPER							CRED IT
Ι		E	BM102	Г		FINA	ANCL	AL A	CCOU	JNTIN	NG -I		6	4
COURSE OUTCO		PRO OUTC	GRAN OMES)	PR	OGRA	MME	SPECI	FIC O	UTCO	MES (H	PSOs)	MEA N
MES (COs)	РО 1	PO 2	РО 3	РО 4	РО 5	PS O1	PS O2	PS O3	PS O4	PS O5	PS O6	PS O7	PSO8	SCOR E OF COs
CO1	4	4	3	4	2	5	4	4	3	2	4	2	2	3.3
CO2	4	4	4	4	5	5	4	5	4	3	5	3	4	4.1
CO3	4	5	4	4	5	5	4	4	3	3	4	3	3	3.9
CO4	4	4	5	4	4	5	4	4	4	3	5	2	2	3.8
CO5	4	4	5	4	4	4 5 4 4 4 3 5 3 2				2	3.9			
										MEAN	OVE	RALL	SCORE	3.8

This Course is having **High Association**with Programme Outcomes and Programme SpecificOutcomes

Association	1%-20%	21%-40%	41%-60%	61%-80%	81%-100%
Scale	1	2	3	4	5
Interval	0<=rating<	1.1<=rating<	2.1<=rating<	3.1<=rating<	4.1<=rating<
	=1	=2	=3	=4	=5
Rating	Very Poor	Poor	Moderate	High	Very High

I-BBM	FINANCIAL ACCOUNTING -I	CODE- BM102T	
SEMESTER - I	FINANCIAL ACCOUNTING -I	HRS/WK - 6	
CORE – 2		CREDIT - 4	

OBJECTIVE:

The objective of this paper is to help the students to acquire fundamental knowledge of accounting and their applications.

UNIT-I BOOK KEEPING

Accounting-Introduction-Meaning and definition-Types of Accounting-Accounting concepts and Conventions- Double entry system- Accounting Rules- Journal-ledger-Subsidiary Books- Trial Balance- Preparation of Profit and loss A/c and Balance Sheet-Advantages and disadvantages of Accounting- Uses of Financial Statement- Accounting of sole trading concern and non-trading concern.

UNIT-II SINGLE ENTRY SYSTEM

Single Entry System- Meaning and Definition- Preparation of Trading profit and loss A/c and statement of affairs- Net worth Method- Conversion Method- Difference between Single entry system & Double entry system- Difference between Balance Sheet and Statement of Affairs.

UNIT-III NON- TRADING CONCERNS

Accounting for Non-trading concerns- Meaning and Definition of Income, Expenditure, General and Special Funds- Preparation of Receipts and Payment A/c, Income and Expenditure A/c & Balance Sheet

UNIT-V CONSIGNMENT ACCOUNTS

Consignment- Meaning- Accounting for consignment transaction- stock valuationpreparation of consignment A/c- Normal loss and Abnormal loss calculation.

UNIT-VIOINTVENTURE

Joint Venture- Meaning and Definition- Difference between partnership and joint venture-Journal entries for Joint Venture transactions when separate book for joint venture is maintained- (Recording Joint venture transactions in own books is Excluded)

TEXT BOOK:

- 1. Reddy and Hari Prasad Financial Accounting- Margham Publications, 2016
- 2. R.L.Gupta&V.K.Gupta, Financial Accounting, Sultan Chand New Delhi-2005.

REFERENCE BOOKS:

- 1. RL Gupta and Radhasamy- Advanced Accounting- Sultan chand& sons publications
- 2. MC Sukkla- Advanced Accounting- Sultan chand& sons publications.
- 3. Financial Accounting P.C. Thulsian, Tata MC Graw Hill, New Delhi 2005

(15 hrs)

(20 hrs)

(20 hrs)

(20 hrs)

(15 hrs)

I-BBM
SEMESTER - II
CORE – 3

Course outcomes: Students will be able to

CO1. Understand the procedure to calculate average due date and able to determine the interest and instalment amount.

CO2. Acquire basic knowledge of different methods adopted to find profit and loss of a branch.

CO3. Accumulate the knowledge of distributing common expenditures among the departments and able to Prepare of trading and Profit & Loss account of the department.

CO4. Know the changes take place when a new partner is admitted or retired or died and acquire knowledge to incorporate these changes in partnership books of accounts and final statements

CO5. Familiar with dissolution procedures of the partnership and able to prepare a statements of distribution of cash from sale of assets and close the books of accounts of partnership business.

SEMEST	ER		COURS	DURSE CODE			TITLE OF THE PAPER						HOU RS	CRED IT
II		B	BM203	Q		FINA	NCL	AL AO	CCOU	INTIN	IG- II		6	4
COURSE OUTCO		PRO OUTC	GRAN OMES)	PR	OGRA	MME	SPECI	FIC O	UTCO	MES (F	PSOs)	MEA N
MES (COs)	РО 1	PO 2	РО 3	РО 4	РО 5	PS O1	PS O2	PS O3	PS O4	PS O5	PS O6	PS O7	PSO8	SCOR E OF COs
CO1	5	4	5	3	3	5	5	3	3	4	5	5	3	4.1
CO2	4	5	5	4	3	5	5	3	3	4	5	5	2	4.1
CO3	4	5	4	4	3	5	4	4	4	3	5	4	3	4.0
CO4	5	5	4	4	4	5	4	3	3	3	5	2	2	3.7
CO5	4	4	4	4	4	5	4	4	3	3	5	2	2	3.6
										MEAN	NOVE	RALL	SCORE	3.9

This Course is having **High Association**with Programme Outcomes and Programme SpecificOutcomes.

Association	1%-20%	21%-40%	41%-60%	61%-80%	81%-100%
Scale	1	2	3	4	5
Interval	0<=rating<	1.1<=rating<	2.1<=rating<	3.1<=rating<	4.1<=rating<
	=1	=2	=3	=4	=5
Rating	Very Poor	Poor	Moderate	High	Very High

I-BBM	FINANCIAL ACCOUNTING- II	CODE-BM203Q	
SEMESTER - II	FINANCIAL ACCOUNTING- II	HRS/WK - 6	
CORE – 3		CREDIT - 4	

OBJECTIVE:

To enable the students to acquire knowledge in preparation of Branch, Department and Partnership accounts.

UNIT- I: AVERAGE DUE DATE AND ACCOUNT CURRENT

Average Due Date-meaning of Average due date-Uses of Average due date-basic problems in average due date-calculation of interests-account current-counting of days-methods of calculating interests-simple problems.

UNIT-II: BRANCH ACCOUNTS

Branch - meaning - Types of branches - Department branches - difference between branch and Department - Preparation of trading account of branches under debtor system – Stock and debtors system – whole sale branch system and Final account systems.

UNIT -III: DEPARTMENTAL ACCOUNTS

Introduction – Allocation of expenses – Calculation department purchase Interdepartmental transfers at cost price - Selling price - Preparation of trading and Profit & Loss account of the department.

UNIT-IV: ADMISSION AND RETIREMENT OF PARTNERS

Accounting Treatments - Admission of partner – Retirement of Partner – Death of Partner. Adjustments Regarding profit sharing Ratio, Good will and Capital (simple problems)

UNIT - V: DISSOLUTION OF PARTNERSHIP

Dissolution of firm – Modes of dissolution – insolvency of a partner - Garner Vs Murray rule - Insolvency of all partner - Piecemeal distribution - proportionate capital method-Maximum loss Method (simple problems)

TEXT BOOKS:

- 1. Financial Accounting T.S.Reddy& Murthy, Margham Publication, 2016, Chennai-5
- 2. Financial Accounting R.L.Gupta&V.K.Gupta Sultan Chand New Delhi-2005.

REFERENCE BOOKS:

- 1. Advance Accountancy M.C.Skuhula&T.S.Grweal, Sultan Chand & Sons, New Delhi-2005.
- 2. Financial Accounting P.C. Thulsian, Tata MC Graw Hill, New Delhi 2005
- 3. Advance Accountancy R.L.Gupta&V.K.Gupta, Gupta Edition, New Delhi-2005

[15 Hrs]

[20 Hrs]

[15 Hrs]

[20 Hrs]

[20 Hrs]

I-BBM	
SEMESTER – II	
CORE – 4	

Course Outcomes:

After the course completion, the student will be capable to:

CO1: Learn and understand the essentials of an Effective Business Letters.

CO2: Draft various Business and Personnel correspondence.

CO3: Outline letters related to Bank, Insurance, Agency and Secretarial Correspondence.

CO4: Prepare Office Correspondence such as Reports, Minutes of Meeting, Agenda,

Circular and Notes.

CO5: Get acquainted with Modern forms of Communication and how it facilitates Business operations.

SEMEST	ER	COURSE CODE			TITLE OF THE PAPER							HOU RS	CRE DIT	
II		19	BM2	04]	BUSI	NESS	COR	RESP	OND	ANC	E	6	4
COURS E	C		GRAN OMES	IME (POs))	F	ROGI	RAMN	-	ECIFI SOs)	C OU'	ГСОМ	IES	MEA N
OUTCO MES (COs)	РО 1	PO 2	PO 3	PO 4	Р О5	PS O1	PS O2	PS O3	PS O4	PS O5	PS O6	PS O7	PSO8	SCOR E OF COs
CO1	4	3	5	3	3	4	3	3	3	4	3	3	3	3.3
CO2	5	4	3	4	3	5	3	3	3	5	4	4	3	3.8
CO3	4	5	3	5	5	5	4	4	4	3	4	5	3	4.1
CO4	4	4	4	3	4	4	3	5	4	4	4	3	4	3.8
CO5	5	3	4	4	3	3	4	3	3	4	3	4	4	4.3
									Μ	EAN	OVER	ALL S	SCORE	3.8

This Course is having **HIGH** association with Programme Outcomes and Programme Specific Outcomes.

Association	1%-20%	21%-40%	41%-60%	61%-80%	81%-100%
Scale	1	2	3	4	5
Interval	0<=rating<	1.1<=rating<	2.1<=rating<	3.1<=rating<	4.1<=rating<
	=1	=2	=3	=4	=5
Rating	Very Poor	Poor	Moderate	High	Very High

I-BBM		CODE- 19BM204
SEMESTER – II	BUSINESS CORRESPONDANCE	HRS/WK-6
	From 2019 -20 batch	
CORE – 4	onwards	CREDIT - 4

Objective:

To familiarize with the essentials of an effective business letter and to train them to draft business letters relating to different situations.

UNIT-I ESSENTIALS OF EFFECTIVE BUSINESS LETTERS:

Business Correspondence - Need - Functions - Kinds of Business Letters - Essentials of an Effective Business Letter - Layout.

UNIT-II KINDS OF BUSINESS LETTERS:

Business enquiries and replies - Credit and status enquiries - Placing orders - Sales letters - Collection letters. Applications for employment - References - Letters of appointment - Confirmation - Promotion.

UNIT-III CORRESPONDENCE WITH FINANCIAL SERVICE INSTITUTIONS (15Hrs)

Bank Correspondence – Insurance Correspondence – Agency Correspondence – Correspondence with Shareholders, Directors.

UNIT-IVOFFICE CORRESPONDENCE:

Reports Writing - Agenda, Minutes of Meeting - Memorandum - Office Order - Circular - Notes.

UNIT-V MODERN FORMS OF COMMUNICATION:

SMS - Email-Video Conferencing-Internet-Mobile Communication - Websites and their use in Business.

TEXT BOOK:

- 1. R.S.N. Pillai and Bagavathi, Commercial Correspondence and Office Management, S.Chand and Co. Ltd. New Delhi, 1997.
- 2. M.S. Ramesh, C.C. Pattanshetti, 1996. Business Communication, R. Chand &co, New Delhi.

REFERENCE BOOKS:

- 1. Prasanta K. Ghosh, 2000. Office Management, New Delhi.S.ChandAnd Sons.
- 2. HomaiPradhan, D.S. Bhende, Vijaya Thakur, 1996. Business Communication, Bombay. Himalaya Publishing House.
- 3. Penrose, Rasberry, Myers. 2000. Advanced Business Communication. Bangalore: Thomson Southwestern Publishers.

(20hrs)

(15hrs)

(20 Hrs)

(20hrs)

II -BBM
SEMESTER –III
CORE – 5

Course outcomes:At the end of the course the student will be able to

CO1. Understand the components of Indian financial system and functions of Indian money market and capital market.

CO2. Know the management and functions of Reserve Bank of India.

CO3. Familiarise with functions and recent trends in Indian Commercial banks

CO4. Know about the functions of various All India Development Banks

CO5. Understand the functions and role of State Level Banks

SEMEST	ER	COU	RSE C	ODE			TITL	E OF 1	ГНЕ Р	APER			HOU RS	CRED IT	
111	111 BM305T						IAN F		6	4					
COURSE OUTCO		PRO OUTC	GRAN OMES)	PR	PROGRAMME SPECIFIC OUTCOMES (PSOs)								
MES (COs)	РО 1	PO 2	PO 3	РО 4	РО 5	PS O1	PS O2	PS O3	PS O4	PS O5	PS O6	PS O7	PSO 8	SCOR E OF COs	
C01	4	4	3	3	3	4	4	4	3	4	3	3	3	3.5	
CO2	4	3	3	4	3	3	3	3	3	3	3	2	2	3	
CO3	3	4	3	4	3	4	3	4	3	3	3	3	3	3.3	
CO4	4	4	3	4	3	3	3	3	4	3	3	3	2	3.2	
CO5	4	3	3	3	3	3	3	3	3	3	3	2	2	2.9	
MEAN OVERALL SCORE													3.2		

This Course is having **High Association** with Programme Outcomes and Programme Specific Outcomes.

Association	1%-20%	21%-40%	41%-60%	61%-80%	81%-100%
Scale	1	2	3	4	5
Interval	0<=rating<	1.1<=rating<	2.1<=rating<	3.1<=rating<	4.1<=rating<
	=1	=2	=3	=4	=5
Rating	Very Poor	Poor	Moderate	High	Very High

II –BBM	INDIAN FINANCIAL SYSTEM	CODE- BM305T
SEMESTER -III	INDIAN FINANCIAL SI SI EM	HRS/WK -6
CORE – 5		CREDIT - 4

OBJECTIVE:

To learn about the Indian Financial System and to understand the role and development of Banks in India.

UNIT I: FINANCIAL SYSTEM

Financial System: Meaning, significance and components - Composition of Indian financial system-Indian money market – Indian capital market.

UNIT II: **RESERVE BANK OF INDIA**

Reserve Bank of India: Organization; Management; Functions – credit creation and credit control; monetary policy.

UNIT III: **COMMERCIAL BANKS**

Commercial Banks: Meaning; Functions; Management and investment policies of commercial banks; recent trends in Indian commercial banks.

UNITIV **DEVELOPMENT BANKS**

All India Development Banks: Concept, objectives, and functions of various all India Development Banks; Operational and promotional activities of all India Development Banks – UTI.

UNIT V: **STATE LEVEL DEVELOPMENT BANKS**

State Level Development Banks: Objectives, functions and role of state level banks; State financial corporations; Development banks in industrial financing.

TEXT BOOKS

- 1. Bhole, L.M. "Financial Markets and Institutions" Tata McGraw-Hill Publishing Company, New Delhi.
- 2. Khan, M.Y., "Indian Financial System: Theory and practice", Vikas Publishing House, New Delhi

REFERANCE BOOKS

- 1. Chandra, Prasanna, "Financial Management: Theory and Practice",
- 2. Sharma, G.L. and Singh, Y.P. (eds.) "Contemporary Issues in Finance and Taxation", Academic Foundation, Delhi.
 - 3. Madura, Jeff, "Financial Marketsand Institutions", West Publishing Co., New York.

(20 hrs)

(20Hrs)

(20 hrs)

(15 hrs)

(15hrs)

II-BBM
SEMESTER – III
CORE – 6

Course outcomes: Students will be able to

Co1.understand the company law provisions and procedures of issue of shares to the public and able to pass journal entries of the issue in the books of the company

Co2. Gain knowledge to pass journal entries, preparing balance sheet of a company when it purchases the business of a sole trader and partnership and ability to calculate profit prior to incorporation.

C03.Familiarise with company law provisions relating to schedules and final accounts of the company and able to prepare profit and loss accounts and balance sheet of company.

Co4. Acquire ability to prepare liquidators final statements when the company close its business and understand the winding up procedure and various modes of winding up of a company.

Co5. Acquaint with banking law provisions relating to bank's final accounts and gain ability to prepare schedules, profit and loss account and balance sheet of the banks.

SEMESTER COURSE CODE							TITL	E OF 1	ГНЕ Р.	APER			HOU RS	CRED IT
III BM306 S						CORPORATE ACCOUNTING 6								
COURSE OUTCO	PROGRAMME OUTCOMES (POs)					PR	PROGRAMME SPECIFIC OUTCOMES (PSOs)							
MES (COs)	PO 1	PO 2	PO 3	PO 4	РО 5	PS O1	PS O2	PS O3	PS O4	PS O5	PS O6	PS O7	PSO8	SCOR E OF COs
CO1	4	5	4	5	4	5	4	5	3	4	5	5	3	4.3
CO2	4	5	4	3	3	5	4	4	3	4	5	3	2	3.7
CO3	5	5	5	4	2	5	5	5	3	4	5	5	2	4.2
CO4	4	4	3	3	2	5	5	4	3	4	5	5	2	3.7
CO5	4	5	4	4	3	5	5	5	2	4	5	5	3	4.1
										MEAN	OVE	RALL	SCORE	4.0

This Course is having **High Association** with programme outcomes and programme specificoutcomes.

Association	1%-20%	21%-40%	41%-60%	61%-80%	81%-100%
Scale	1	2	3	4	5
Interval	0<=rating<	1.1<=rating<	2.1<=rating<	3.1<=rating<	4.1<=rating<
	=1	=2	=3	=4	=5
Rating	Very Poor	Poor	Moderate	High	Very High

II-BBM		CODE- BM306S
SEMESTER - III	CORPORATE ACCOUNTING	HRS/WK -6
CORE – 6		CREDIT - 4

OBJECTIVE:

To enable the students to understand the basic concepts relating to issue, redemption of shares, to prepare company final accounts and acquisition of business.

UNIT -I: ISSUE OF SHARES

Issue of Shares-Introduction-Meaning-Definition-Features-Kinds of Components-Under Subscription and Over Subscription-Issue of shares at par-At Premium-At -Discount-Callsin-arrears-Calls-in-advance-Forfeiture of Shares-Reissue of Forfeited shares-Balance Sheet (Revised Schedule VI).

UNIT-II: ACQUISITION OF BUSINESS

Acquisition of Business-Meaning-When new set of books are opened-Purchase consideration - Net asset method-Net payment method-Debtors and Creditors taken over on behalf of vendors - Profits prior to incorporation -Meaning-Methods of Ascertaining profit or loss Prior to Incorporation-Basis of Apportionment of Expenses.

UNIT- III: FINAL ACCOUNTS OF COMPANIES

Introduction-Statement of profit and loss- (Part II of Revised Schedule VI)-Balance Sheet-(Part I of Revised Schedule VI)-Managerial Remuneration.

UNIT - IV:LIQUIDATION OF COMPANIES

Liquidation of Companies meaning of liquidation or winding up – Modes of winding up – winding up by the Court, Compulsory, Voluntary, Members, Creditors – Order of Payment - Secured Creditors - Preferential Creditors - Liquidator's Final Statement of accounts.

UNIT-V:BankAccounts

Bank-Meaning-Legal requirements-Preparation of profit and loss accounts (Form 'B' of Schedule III) and Balance Sheet (Form 'A' of Schedule III).

TEXTBOOKS:

- 1) T.S.ReddyandA.Murthy"Corporate Accounting" (Volume I)-MarghamPublications-Chennai, 2016
- 2) R.L.Gupta and M.Radhaswamy" Advanced Accountancy" (Volume I) Sultan Chand& Sons-New Delhi, 2016

REFERENCE BOOKS:

- 1) S.P.Jain and K.L.Narang-Corporate Accounting (Volume I) -Kalyani Publishers-Ludhiana-19th Revised Edition.
- 2) S.P.IyengarAdvanced Accountancy (Volume I) Sultan Chand & Sons-New Delhi-26th **Revised Edition.**
- 3) Dr.R.RangarajanandDr.V.Chandrasekaran-Corporate Accounting S.Viswanathan(Printers and Publishers) Pvt. Ltd.,-Chennai-8th Revised Edition.

(20 hrs)

(15hrs)

(15 hrs)

(20 hrs)

(20hrs)

YEAR – II		19GBM307
SEMESTER - III	MARKETING MANAGEMENT	Hrs/Wk-5
		CREDIT - 4

Course outcomes: students will be able

CO1: To understand about marketing management concepts and frameworks, marketing mix, market segmentation and apply these to a new or existing business.

CO2: To cognise and able to differentiate industrial and consumer goods, the concepts of new product development and product life cycle.

CO3: To have an overview of pricing, pricing objectives and to develop skills to analyse, determine price for various products and methods of pricing.

CO4: To demonstrate various distribution channel, channel partners, importance and services offered by various middlemen.

CO5: To synthesise information and derive insights related to sales promotion and advertising, various modes of advertising, its merits and demerits.

Semeste	er	C	Course Code Title of the pape					paper						Hours	Credit
IV		19	GBM	307	N	Aarketing Management								5	4
Cours e	rrs Programme Outcomes (POS)						Programme Specific Outcomes (PSOS)								core Of
Outco mes (COS)	Р О 1	P O 2	P O 3	P O 4	P O5	PS O1	PS O2	PS O3	PS O4	PS O5	PS O6	PS O7	PS O8	COS	
CO1	5	4	5	4	5	4	5	4	5	4	5	4	3	4.38	
CO2	3	5	4	5	4	3	4	4	5	3	4	5	6	4.23	
CO3	4	4	5	5	4	5	5	5	4	4	4	4	3	4.31	
CO4	5	5	5	5	5	3	4	5	5	3	3	3	2	4.08	
CO5	4	3	4	5	5	4	4	5	5	4	5	4	5	4.38	
											erall	Score	s	4.28	

This Course is having **VERYHIGH** association with Programme Outcomes and Programme Specific Outcomes

Association	1%-20%	21%-40%	41%-60%	61%-80%	81%-100%
Scale	1	2	3	4	5
Interval	0<=rating<=1	1.1<=rating<=2	2.1<=rating<=3	3.1<=rating<=4	4.1<=rating<=5
Rating	Very Poor	Poor	Moderate	High	Very High

YEAR -	- II
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MARKETING MANAGEMENT

Hrs/Wk-5

19GBM307

CREDIT - 4

Objective

To enable the students in familiarise with principles of marketing and process of marketing in a business firm

UNIT IMarketing

Marketing - Meaning, Definition and importance of marketing- Approaches of marketing -Functions- Marketing environment - Internal and External factors-Marketing mix - 7elements of marketing mix- Market segmentation- Definition - bases for market segmentation

UNIT II Consumer and industrial goods

Meaning and definition - Consumer and industrial goods - New product development - Meaning-Steps in New Product Development- Product life cycle - Reasons for product failure.

UNIT III Pricing

Price - Definition - Objectives of pricing - Factors affecting pricing decision- Pricing policies -Procedure for price determination – Methods of pricing.

UNIT IV Channels of Distribution

Definition and importance - types of channels; factors affecting choice of a particular channel – Kinds of middlemen - Agent and Merchant Middlemen - Wholesalers - Types-Services rendered by wholesalers: Retailers -Requisites -Types- Services rendered by retailers.

UNIT V Sales promotion

Sales promotion- Meaning - Purpose-Types-Advantages and limitations of sales promotion Advertising - Meaning -Definition- Medias and its relative merits and demerits. Social Media Advertising,- Web Advertising, and Mobile Advertising.

Text Book

1. R.S.N.Pillai&Bagavathi, , Modern Marketing - principles and practices, S.Chand& sons, New Delhi.4th Edition 2009

Reference Books

- 1. Dr.C.B. Gupta and Dr. N. Rajan Nair. Marketing Management, S. Chand & sons, New Delhi.7th Edition,2005
- 2. PhilipKotler and Gary Armstrong, 11th Edition, Principles of Marketing, Pearson Prentice Hall of India Ltd, New delhi.12th Edition - 2005.

(14 Hours)

(15 Hours)

(16 Hours)

(14 Hours)

SEMESTER - IV

(16 Hours)

Course Outcomes: At the end of the Course the students should be able to

CO1: Gather knowledge about Banking structure and different types of banking operations.

CO2: Understand the characteristics of different types of Negotiable instruments

CO3: Understand the relationship between Banker and Customer.

CO4: Impart knowledge on the functioning of Rural Banking services

5: Gain knowledge on the latest developments of banking activities.

SEMES															
TER		COUI	RSE C	ODE	:	TI	TITLE OF THE PAPER:PRINCIPLES OF								CREDI
Ι		BM101T					MANAGEMENT								TS:4
	PROGRAMME														
COURS	(OUTC	COME	ES(PO)	PRC	PROGRAMME SPECIFIC OUTCOMES(PSO)							MEAN	SCORE
Е	Р	Р	Р	Р	Р	PS	PS	PS	PS	PS	PS	PS	PS	OF	CO'S
OUTCO	01	02	03	04	05	01	02	03	04	05	06	07	08		
MES															
CO1	5	4	3	4	4	5	4	5	5	4	3	4	5	4	4.2
CO2	5	5	4	4	4	5	5	5	5	5	3	4	5	4	1.5
CO3	4	4	3	4	5	4	5	5	5	4	3	4	4	4	1.1
CO4	5	5	5	5	4	5	5	4	4	5	4	5	5	4.6	
CO5	5	5	5	4	4	5	4	5	5	4	3	5	5	4	1.5
	•	•	•	•	Mea	n Ove	rall Sc	ore	•	•	•	•	•	4.3	

This Course is having **VERY HIGH** association with Programme Outcome and Programme Specific Outcome

Association	1%-20%	21%-40%	41%-60%	61%-80%	81%-100%
Scale	1	2	3	4	5
Interval	0<=rating<	1.1<=rating<	2.1<=rating<	3.1<=rating<	4.1<=rating<
	=1	=2	=3	=4	=5
Rating	Very Poor	Poor	Moderate	High	Very High

I-BBM SEMESTER - IV CORE –8 **OBJECTIVE:**

To make the students understand the law and practice of banking

UNIT-I: BANK - INTRODUCTION

Bank -Meaning, Definition, Classification, types of banks and their functions and Services-Commercial Banks - Universal Banking - Central Bank - Credit control measures - EXIM Bank -Deposit Insurance and Credit Guarantee Corporation.

UNIT – II: NEGOTIABLE INSTRUMENTS

Cheque - Essentials of a Cheque - Crossing of a Cheque - General Crossing - Special Crossing - Payment of Cheque - Collection of Cheque- Endorsement - Debit Card - Credit Card - Green Card - Smart Card.

UNIT - III: BANKER AND CUSTOMER RELATINSHIPS

Banker - Customer - General and Special relationship between Banker and Customer -Opening of Current - Saving - Recurring - Fixed deposit Accounts - Special types of Accounts -Minor - Lunatic - Partnership Firm - Joint Stock Company -: Non - Trading Institutions.

UNIT -IV: NABARD, RRBS AND SHGs

National Bank for Agricultural and Rural Development (NABARD) - Objectives - Features -Functions - Co-operative Banks - Regional Rural Banks (RRBs) - Contribution to social and rural development - Micro Credit(SHGs).

UNIT-V: BANKING TECHNOLOGIES

E-Banking - Internet Banking - Telephone Banking - Mobile Banking - ATMs - Cash Machine -Electronic Money - Electronic Fund Transfer System (EFT) - Indian Financial Network -Customer Grievances Redressal and Ombudsman – core banking system – Electronic Clearing Services (ECS).

TEXT BOOK:

- 1. M. L.Tannan, (2009), Banking Law and Practice in India India Book House, New Delhi.
- 2. Gurusamy.S, (2009), Banking Theory Law and Practice, Tata McGraw Hill, New Delhi

REFERENCE BOOKS

- 1. Sundaram, .K.P.M.&Varshney, (2003), Banking Theory Law & Practice, Sultan Chand & Sons, New Delhi.
- 2. Gordon, E.Natarajan, (2005), Banking Theory Law & Practice, Himalaya Publishing House, Mumbai.
- 3. Radhasamy&Vasudevan (2003), A Text Book of Banking, Sultan Chand & Sons, New Delhi.

CODE-BM408Q HRS/WK -6 **CREDIT – 4**

(20 Hrs)

(15 Hrs)

(20 Hrs)

(20 Hrs)

(20 Hrs)

II-BBM		CODE- BM409S
SEMESTER – IV	COST ACCOUNTING	HRS/WK -6
CORE – 9		CREDIT - 4

Course outcomes: Students will be able to

CO1. Acquire knowledge of the basic concepts of cost, costing methods and able to prepare cost sheet of product and service to determine cost of production and fixing selling price.

CO2. Develops ability to maintain to keep store ledger, fixing stock level and economic order quantity and determine the price at which materials issued to the production centre.

CO3. Understand the primary and secondary distribution of overheads to different production and service departments and to know how the overheads charged to a product/service.

CO4. Acquires knowledge in preparing contract account and able to calculate profit of each contract.

CO5. Acquaint a skill of critical and rational thinking, and decision making ability by dividing cost into fixed and variable and understand the application of marginal costing technique in business decision.

SEMEST	ER	-	COURS		TITLE OF THE PAPER					HOU RS	CRED IT			
IV	IV BM409 S						COS	ST ACC	COUNT	ΓING			6	4
COURSE OUTCOPROGRAMME OUTCOMES (POs)					PR	OGRA	MME	SPECI	FIC O	UTCO	MES (I	PSOs)	MEA N	
MES (COs)	РО 1	PO 2	PO 3	РО 4	РО 5	-2 -2 -2 -2 -2 -2 -2 -2					PSO8	SCOR E OF COs		
CO1	5	5	4	4	3	5	5	4	3	4	5	4	4	4.2
CO2	4	4	4	3	3	5	4	4	3	4	5	3	3	3.7
CO3	4	4	4	3	3	5	4	4	3	4	5	3	3	3.7
CO4	5	5	4	4	4	5	5	4	5	3	5	4	2	4.2
CO5	4	5	4	3	3	5	5	3	3	3	5	5	3	3.9
	MEAN OVERALL SCORE									3.9				

This Course is having **High Association**with Programme Outcomes and Programme SpecificOutcomes.

Association	1%-20%	21%-40%	41%-60%	61%-80%	81%-100%
Scale	1	2	3	4	5
Interval	0<=rating<	1.1<=rating<	2.1<=rating<	3.1<=rating<	4.1<=rating<
	=1	=2	=3	=4	=5
Rating	Very Poor	Poor	Moderate	High	Very High

II-BBM		CODE- BM409S		
SEMESTER – IV	COST ACCOUNTING	HRS/WK -6		
CORE -08		CREDIT - 4		

Objective:

To familiarize the students on the use of cost accounting system in different nature of businesses.

UNIT -I: COST SHEET

Cost accounting – Meaning – definition – objectives – advantages – limitations – methods of costing – types of costing – differences between cost accounting, management accounting and financial accounting -Cost - Element of cost- meaning - definition- cost sheet-Meaning - Preparation of cost sheet - tenders and quotation.

UNIT - II: MATERIAL COSTING

Material control - Meaning objectives - need - advantages .l - Inventory control and its techniques - Stock levels and EOQ- methods of pricing material issues - FIFO - LIFO -HIFO - Simple average method - Weighted average method - Standard price method -Base stock method.

UNIT III: OVERHEADS

Overheads – meaning – definitions – importance – classifications – primary distribution - secondary distribution of overheads - machine hour rate computation.

UNIT-IV: CONTRACT COSTING

Meaning, features of contract costing, Applications of contract costing, similarities and dissimilarities between job and contract costing, procedure of contract costing, profit on incomplete contracts, Problems.

UNIT V: MARGINAL COSTING

Marginal costing - definition - features - advantages - limitations - breakeven analysis -PV ratio - margin of safety - Application of break even analysis

TEXT BOOKS :

- 1. MC Shukla T.S Grewal, MP Gupta Cost accounting S. Chand & Co ltd. New Delhi.
- 2. RSN Pillai&Bagavati. Cost accounting S. Chand & Co ltd. New delhi

REFERENCE BOOK:

1. Dr. SN Maheswari Principles of Cost and Management accounting- S. Chand & Co ltd. New delhi

- 2. P.V.Ratnam, Cost accounting, Sultan Chand publications
- 3. S.P.Jain&K.L.Narang , Cost Accounting, Prentice Hall

(20 Hrs)

(20Hrs)

(15 Hrs)

(20 Hrs)

(15 Hrs)

YEAR – II
SEMESTER IV
Inter-Disciplinary Course

(IDC)

ENGLISH FOUNDATIONAL COURSE FOR BANK EXAMINATIONS Offered to BBM& BBA (CA) **Departments**

CODE:19GBM410 Hours: 5

Credit: 4

Course Outcome: At the end of the course Students should exhibit

CO1. creative thinking, decision making, communication, and understanding of operations and change

CO2 .verbal ability and quantitative ability

CO3 .individual presentations and interview skills

CO4 .The skills and self-confidence to assist in effective career

CO5. Acquire professional life to work as a business manager and entrepreneur.

SEMESTE	CR -	CC	DURS	SE	TIT	LE OI	F THE	PAPI	ER:E	nglish	H	OURS	:5	CREDIT:4
IV		C	ODE	:	Fo	Foundational Course for Bank								
		190	GBM4	410			Exam	inatio	15					
COURSE	2]	PROC	GRAN	MME	PR	OGRA	MMH	E SPE	CIFIC	OUT	COME	ES (PS	O)	MEAN
OUTCOM	E	OUT	COM	ES(P										SCORE
S			O)										OF CO'S	
СО	Po	Po	Po	Po	Po	PSo	PSo	PSo	PSo	PSo	PSo	PSo	PSo	Mean
	1	2	3	4	5	1	2	3	4	5	6	7	8	score
CO1	5	4	4	5	5	4	5	5	5	4	5	4	5	4.6
CO2	5	4	3	5	4	3	4	5	4	5	5	3	5	4.2
CO3	5	5	4	3	3	4	3	4	5	5	5	3	5	4.1
CO4	5	5	4	4	5	5	5	3	5	4	4	4 5 5		4.5
CO5	5	5	4	5	3	3 4 4 5 4 5 5 4 5							4.4	
					Mea	n Ove	rall Sc	ore						4.3

This Course is having HIGH association with Programme Outcome and Programme Specific Outcome

Association	1%-20%	21%-40%	41%-60%	61%-80%	81%-100%
Scale	1	2	3	4	5
Interval	0<=rating<=1	1.1<=rating<=2	2.1<=rating<=3	3.1<=rating<=4	4.1<=rating<=5
Rating	Very Poor	Poor	Moderate	High	Very High

YEAR – II SEMESTER IV Inter-Disciplinary Course (IDC)	ENGLISH FOUNDATIONAL COURS FOR BANK EXAMINATIONS Offered to BBM& BBA (CA) Departmen	Hours: 5
 Unit – I Knowledge 1. Parts of Speech 2. Sentence Structure 3. Answering a Passage 4. Fill In the Blanks (Americ 	[15 can Words, Grammar, Homophones)	HRS]
 Unit – II Understanding 1. Error Spot 2. Odd One Out 3. Phrase Replacement 4. Sentence Connector 	[15	HRS]
 Unit – III Skill/ Ability 1. Cloze Test 2. Sentence Rearrangement 3. Double Filters 4. Reading Comprehension 	[15 I	HRS]
 Unit – IV Writing 1. Word Association 2. One Word Substitution 3. Verbal Ability 4. Writing Skill with Express 		HRS]
 Unit – V Creative Technique Multiple Meaning Miscellaneous Sentence Improvement Mock Interview Text & Reference R.S.Agarwal, Objective End Lewis,Norman. Word Powel S.P.Bakshi and Richa Share 	<i>aglish</i> . Chennai.	HRS]
QUESTION PAPER PATTERN OBJECTIVE TYPE Section-A I. Reading (Knowledg Section-B: II. Skill Based (Writin Total Objective Questions 150	e, Understanding, Ability) 80x ¹ / ₂ =40(A	,

Total Objective Questions 150 NOTE: Questions must be taken covering all units.

II	-BBM
SEME	STER –IV
ALI	LIED- I

Course outcomes: At the end of the course the student will be able to

- **CO1**. Understand the technological impact in banking operations and core banking
- CO2. Understand the various delivery channels
- CO3. Acquire knowledge about various Bank back office operations
- CO4. Understand the various Interbank Payment systems
- CO5. Know about the contemporary issues in banking techniques and Banking softwares.

SEMEST	ER	COU	RSE C	ODE		TITLE OF THE PAPER					HOU RS	CRED IT		
1V		ABN	M401			BANKING TECHNOLOGY					5	4		
COURSE OUTCO		PRO OUTC	GRAN COMES)	PR	OGRA	MME	SPECI	FIC O	UTCO	MES (I	PSOs)	MEA N
MES (COs)	РО 1	PO 2	PO 3	РО 4	РО 5	PS O1	PS O2	PS O3	PS O4	PS O5	PS 06	PS O7	PSO 8	SCOR E OF COs
CO1	5	4	3	4	4	4	3	3	2	4	3	2	3	3.4
CO2	5	3	4	3	3	4	3	3	3	4	4	3	3	3.5
CO3	4	4	3	4	3	3	3	3	3	4	4	2	3	3.3
CO4	4	4	4	3	4	4	3	3	2	4	4	3	3	3.5
CO5	4	3	3	3	4	4	3	3	2	4	3	3	3	3.2
MEAN OVERALL SCORE									3.4					

This Course is having **High Association** with Programme Outcomes and Programme Specific Outcomes

Association	1%-20%	21%-40%	41%-60%	61%-80%	81%-100%
Scale	1	2	3	4	5
Interval	0<=rating<	1.1<=rating<	2.1<=rating<	3.1<=rating<	4.1<=rating<
	=1	=2	=3	=4	=5
Rating	Very Poor	Poor	Moderate	High	Very High

II -BBM		CODE – ABM401
SEMESTER -IV	BANKING TECHONOLOGY	HRS/WK -5
ALLIED- III		CREDIT - 4

OBJECTIVE

To provide basic level knowledge in technologies used in the banking operations.

UNIT-I Introduction

Branch Operation and Core Banking - Introduction and Evolution of Bank Management -Technological Impact in Banking Operations - Total Branch Computerization - Concept of Opportunities – Centralized Banking – Concept, Opportunities, Challenges & Implementation

UNIT – II BT Channels

Delivery Channels - Overview of delivery channels - Automated Teller Machine (ATM) -Phone Banking - Call centers - Internet Banking - Mobile Banking - Payment Gateways - Card technologies – MICR electronic clearing

UNIT –III Data Management

Back office Operations - Bank back office management – Inter branch reconciliation – Treasury Management - Forex Operations - Risk Management - Data center Management - Network Management – Knowledge Management (MIS/DSS/EIS) – Customer Relationships Management (CRM)

UNIT – IV Mode of Payment Services

Interbank Payment System - Interface with Payment system Network - Structured Financial Messaging system - Electronic Fund transfer - RTGSS - Negotiated Dealing Systems & Securities Settlement Systems - Electronic Money - E Cheques

UNIT-V Reports and Software

Contemporary Issues in Banking Techniques - Analysis of Rangarajan Committee Reports - E Banking - Budgeting - Banking Soft wares.

TEXT BOOKS:

- 1. Technology and banks national institute of banking, pune.
- 2. Electronic banking and information technology -IIB

REFERANCE BOOKS:

- 1. Information technology in Indian commercial banks nibs punenaiduc.a.s
- 2. Computer today ,Mcgraw hill, Donald h. sunden
- 3. Computer networks prentice hall publication tanenbaum Andrews.

[15Hr]

[15Hr]

[15Hr]

[15Hr]

[15Hr]

III-BBM		CODE -18BM501
SEMESTER - V	INCOME TAX LAW AND PRACTICE	HRS/WK -6
CORE – 11		CREDIT -5

Course Outcomes: After the course completion, the student will be capable to:

- **CO1**: Enlighten with the basic concepts related to Income Tax.
- **CO2**: Procure skills related to the computation of Income from House Property.
- **CO3**: Understand the procedures and techniques for computing income from Business and related deductions and depreciation thereof.
- **CO4**: Acquire knowledge on the methods of computation of Income from Capital Gains and its related deductions and exemptions.
- CO5: Familiarize with various Deductions u/s 80C to 80U.

SEMEST	'ER		OURS CODE							HOU RS	CRE DIT			
v		1	8BM5()1	Ι	INCOME TAX LAW AN				D PRA	ACTIC	E	6	5
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CO2	3	4	3	4	4	3	5	3	4	3	4	3	3	3.5
CO3	4	3	5	4	3	4	3	4	3	4	4	3	4	3.6
CO4	3	4	3	3	4	3	4	3	5	3	3	4	4	3.5
CO5	3	3	3 4 4 3				3	4	4	3	3	3	3	3.4
									Μ	EAN	OVER	ALL S	SCORE	3.5

This Course is having **HIGH** association with Programme Outcomes and Programme Specific Outcomes.

Association	1%-20%	21%-40%	41%-60%	61%-80%	81%-100%
Scale	1	2	3	4	5
Interval	0<=rating<	1.1<=rating<	2.1<=rating<	3.1<=rating<	4.1<=rating<
	=1	=2	=3	=4	=5
Rating	Very Poor	Poor	Moderate	High	Very High

III-BBM	INCOME TAX LAW AND PRACTICE	CODE -18BM 501	
SEMESTER - V	INCOME TAX LAW AND FRACTICE	HRS/WK -6	
CORE - 09		CREDIT -5	

OBJECTIVE:

To enable the students to understand basic concepts and to compute the income of individuals under various heads of income.

UNIT-I-BASIC CONCEPTS

Basic Concepts and definitions of Previous Year, Assessment Year, Person, Assessee, Income, Gross Total Income – Residential status – Exempted Income – Agricultural Income. Computation of Salary Income – Taxable Allowances, Perquisites and Profit in lieu of salary

UNIT-II HOUSE PROPERTY

Computation of Income from House Property -- Annual value -- Deductions.

UNIT-III INCOME FROM BUSINESS

Profits & Gains from business or Profession – Expressly allowed and disallowed deductions – Depreciation – Block of assets.

UNIT-IV CAPITAL GAINS

Income from Capital gains – deductions and exemptions – Income from other sources – Grossing up of interest-- Deemed Income

UNIT-V DEDUCTIONS

Set off and carry forward of losses-- Deductions u/s 80 C to 80 U

TEXT BOOK

- 1. V.P.Gaur, D.B.Narang& PUJA GHAI—Income Tax Law Practice, Kalyani Publishers New-Delhi
- 2. Dr.N.Hariharan, Income Tax Law and Practice, Vijay Nicole Imprints Private Limited, Chennai

REFERENCE BOOKS

- 1. T S Reddy ,Hari Prasad Reddy- Income tax law and practice , Margam Publications, Chennai.
- 2. Dr.Vinod K Singhania—Monica Singhania- Students Guide To Income Tax, Taxmann Publications, New Delhi.
- 3. Dr. H C Mehrotra- Income Tax Law & Practice, Sri Venkateswara Publication

(20 Hrs)

(20 Hrs)

(15Hrs)

(20Hrs)

(15Hrs)

III- BBM	RISK MANAGEMENT	CODE 18BM502
SEM -V	RISK MANAGEMENT	HRS/WK - 6
CORE-12		CREDIT - 5

Course outcomes:

At the end of the course the student will be able to

CO1. Identify and know about the various risks faced by an organisation.

CO2. Know about the credit risk and RBI guidelines for Risk Management

CO3.Acquire the knowledge about the types and causes for operational risk.

CO4.Understand the various Market risks and treatment of market risk under Basel.

CO5.Familiarise with the Risk measurement and control norms.

SEMEST	ER		COURS			TITLE OF THE PAPER							HOU RS	CRED IT
V		18B	M502]	RISK	MAN	AGE	MEN	NT 6			5
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C01	4	4	4	3	4	4	3	3	2	3	3	2	2	3.2
CO2	4	4	4	4	4	4	3	3	2	3	3	3	2	3.3
CO3	4	4	4	4	4	4	3	3	2	3	3	3	2	3.3
CO4	4	4	4	4	4	3	3	3	3	3	3	3	2	3.3
CO5	4	4	3	4	4	3	3	3	2	3	3	2	2	3.1
										MEAN	N OVE	RALL	SCORE	3.2

This Course is having **High Association** with Programme Outcomes and Programme Specific Outcomes

Association	1%-20%	21%-40%	41%-60%	61%-80%	81%-100%
Scale	1	2	3	4	5
Interval	0<=rating<	1.1<=rating<	2.1<=rating<	3.1<=rating<	4.1<=rating<
	=1	=2	=3	=4	=5
Rating	Very Poor	Poor	Moderate	High	Very High

III- BBM		CODE- 18BM502
SEM -V	RISK MANAGEMENT	HRS/WK – 6
CORE-10		CREDIT – 5

UNIT I INTRODUCTION AND OVERVIEW:

Risk definition - BIS – Basel Committee – Basel I, II and III norms; Risk Process- Risk Organization - Key risks-Credit risk, market risk, operational risk, liquidity risk, legal risk, interest rate risk and currency risk – Concept of ALM for Banks.

UNIT II CREDIT RISK:

Definition - - Framework for risk management - RBI guidelines for risk management - Risk rating and risk pricing - Methods for estimating capital requirements -Credit risk - standardized approach and advanced approach - Credit rating /scoring - Credit Bureaus - Stress test and sensitivity analysis - Internal Capital Adequacy Assessment Process

(ICAAP) - Structured products.

UNIT III OPERATIONAL RISK:

Definition - RBI guidelines for Operational risk - Types of operational risk - Causes for operational risk - Sound Principles of Operational Risk Management (SPOR) - Identification, measurement, control / mitigation of operational risks; Organizational set up and Policy requirements; Strategic approach and key responsibilities of ORM; Capital allocation for operational risk, methodology and qualifying criteria for banks for the adoption of the methods; Computation of capital charge for operational risk.

UNIT IVMARKET RISK:

Definition - Liquidity risk - Interest rate risk - foreign exchange risk - ALM organization - ALCO - Simulation, Gap, Duration analysis, Linear and other statistical methods of control; Price risk (Equity) - Commodity risk - Treatment of market risk under Basel-Standardized duration method- Internal measurement approach – VaR.

UNIT V RISK MEASUREMENT, CONTROL AND RISK MANAGEMENT: (20hrs) Risk Calculation - Risk exposure analysis - Risk management / mitigation policy - Risk immunization policy / strategy for fixing exposure limits - Risk management policy and procedure - Risk adjusted return on capital - Prudential norms – Income Recognition and Asset Classification (IRAC) norms - Capital adequacy norms - Hedging – Forwards – Futures – Options Arbitrage opportunities -Regulatory prescriptions of risk management – Exposure Norms - Systems Audit - Risk Organization and Policy.

TEXT BOOK&REFERENCE BOOKS:

- **1.** Foundations of Banking Risk: An Overview of Banking, Banking Risks, and Risk-Based Banking Regulation by GARP (Global Association of Risk Professionals).
- **2.** MooradChoudhry, Bank Asset and Liability Management: Strategy, Trading, Analysis, Wiley Publishing.
- 3. John C. Hull, Risk Management and Financial Institutions, Pearson, 2009

4. Indian Institute Of Banking, Amp, Finance (IIBF), Risk Management, Macmillan Publishers India, 2010

(15hrs)

(20hrs)

(20 hrs)

(15hrs)

III-BBM		CODE- 19BM503
SEMESTER –V	BANK MANAGEMENT	HRS/WK -6
CORE – 13		CREDIT -5

Course Outcomes: At the end of the Course the students should be able to

CO1: Learn about Banking Structure in India.

CO2: Impart knowledge on Lending Procedures.

CO3: Be aware of how to manage the Non-Performing Assets.

CO4: Gain knowledge about the priorities in allocation of bank funds.

CO5: Understand marketing strategy of banking products

SEMES																
TER		COU	RSE C	ODE	:	TITLE OF THE PAPER: BANK							HOUR	CREDI		
Ι		19BM503				MANAGEMENT							S:6	TS:4		
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MES																
CO1	5	4	4	5	4	5	5	4	5	5	3	4	5	4	1.4	
CO2	5	4	5	4	5	4	4	5	5	5	4	5	5	4	1.6	
CO3	4	4	3	4	4	4	4	5	5	5	3	5	4	4	1.1	
CO4	5	4	5	4	4	5	5	4	4	5	4	5	4	4	1.4	
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This Course is having **VERY HIGH** association with Programme Outcome and Programme Specific Outcome

Association	1%-20%	21%-40%	41%-60%	61%-80%	81%-100%
Scale	1	2	3	4	5
Interval	0<=rating<	1.1<=rating<	2.1<=rating<	3.1<=rating<	4.1<=rating<
	=1	=2	=3	=4	=5
Rating	Very Poor	Poor	Moderate	High	Very High

III-BBM		CODE-19BM 503
SEMESTER –V	BANK MANAGEMENT	HRS/WK -6
CORE – 11		CREDIT -5

OBJECTIVE:To enable the students understand and to contribute to the strategic operational policies and practices of commercial bank management in a competitive environment.

UNIT-I BANKING STRUCTURE

Banking structure in India – Functions of commercial banks – Commercial banks and credit creation – Techniques – Advantages – Limitations – Criticism - Indian Private sector banks – Foreign banks.

UNIT-II LENDING PROCEDURES

Bank Lending – Principles of Bank lending – Forms of Lending – Securities for lending – Factors influencing bank lending – Types of Loans & advances – Classification of loans & advances – Assessing credit worthiness of borrowers – Collection of credit information – Factors limiting the level of a bank advances – Consortium advances.

UNIT-III MANAGEMENT OF NPAs

Non Performing Assets (NPAs) – Classification of NPAs – General aspects in NPA management - Procedure for purchase and sale of the NPAs among banks - Early Warning Signals -Management of NPAs- Factors affecting NPAs in India – Impact of NPAs – Problems faced by banks in managing the NPAs - Steps taken to reduce NPAs - Remedies Available - Recent Measures

UNIT-IV INVESTMENT OF BANK FUND

Investment management – Purpose of investment – Classification of investment – Investment in securities – Factors to be considered while investing – Different kinds of investment – Investment in Government securities – Valuation of investment – New mode of valuation of securities – Profitability management – Profit planning – source of profit – Steps to increase profit – Profit ratios.

UNIT-V MARKETING MANAGEMENT IN BANKS

Marketing in Banks – Types of bank customers – Marketing Management – E- stages in evolution of marketing – Difference between service and products – Marketing of Banking products (Deposits, Advances), - Business of banking – Deposits, Deposit mobilization – Role of staff in deposit mobilissation – Marketing mix – The 7ps – Promotional Programmes and sale of services.

Text Books

1. Varshney, PN. Banking Law & Practice, Sultan Chand, New Delhi.

2. S.N.Maheswari, Banking Law & Practice, Ludiana, Kalyani Publications.

Reference Books

1. Vasant Desai, Principles of Bank Management, Mumbai, Himalaya Publications. 2. P.SubbaRao, P.K.Khanna, Principles and practice of bank management, Himalaya Publications.

(20hrs)

(15hrs)

(20hrs)

(15hrs)

(20hrs)

III -BBM		CODE- 18EBM504	
SEMESTER –V	INTERNATIONAL BANKING	HRS/WK -6	
CORE	IN I EKINA I IONAL DAINKIING	CDEDIT 5	
ELECTIVE –I - 14		CREDIT -5	
Course Outcomes:			

CO1: To impart the students with knowledge in the field of international banking, international financial transactions across borders.

CO2:To enrich the students understanding with respect to foreign exchange, spot and forward cover and hedging.

CO3:Tofamiliarise with international financial institutions and functions of international financial bodies.

CO4:To understand sources of foreign exchange earnings, receipts and borrowings with respect to NRI.

CO5:To acquire insights regarding foreign exchange management, currency convertibility and foreign exchange reserves.

Semes	ster	(Course	Code		Title of the p					r			Hours	Credit			
V			18EBN	<mark>/1504</mark>		International Banking 6				6	4							
Course Outco	Course			gramme Outcomes (POS)				Programme Specific Outcomes (PSOS)							Mean Score Of			
mes (COS)	PO 1	PO 2	PO 3	PO 4	РО 5	PS O1	PS O2	PS O3	PS O4	PS O5	PS O6	PS O7	PS O8	COS				
CO1	5	4	5	4	5	4	5	4	5	4	5	4	3	4.	38			
CO2	3	2	4	5	4	3	2	4	2	3	4	5	6	3.	61			
CO3	4	4	4	4	4	5	5	5	4	4	4	4	3	4.	15			
CO4	5	5	5	5	5	3	4	5	5	3	2	2	2	3.	92			
CO5	3	3	4	5	5	4 4 5 5 4 5 4 5			5	4.	30							
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This Course is having **VERY HIGH** association with Programme Outcome and Programme Specific Outcome

Association	1%-20%	21%-40%	41%-60%	61%-80%	81%-100%
Scale	1	2	3	4	5
Interval	0<=rating<	1.1<=rating<	2.1<=rating<	3.1<=rating<	4.1<=rating<
	=1	=2	=3	=4	=5
Rating	Very Poor	Poor	Moderate	High	Very High

		CODE-18 EBM
III –BBM		504
SEMESTER -V	INTERNATIONAL BANKING	HRS/WK -6
Discipline Specific		
Elective-I(A)		CREDIT -5

To obtain basic knowledge about the role and function of overseas banking and banking instruments foreign exchange mechanism and international financial intermediaries

UNIT I INTERNATIONAL BANKING

International Banking vis-a-vis Domestic Banking - Foreign Trade Financing -International Financial Transactions: Lending and Borrowing across borders.

UNIT II FOREIGN EXCHANGE

Foreign Exchange: Market; rate and Currency – Exchange rate determination under Fixed exchange rate and Floating exchange rate regimes – Determination of exchange rates: Spot and Forward – Basic exchange arithmetic – Forward Cover and Hedging.

UNIT III INTERNATIONAL FINANCIAL INSTITUTIONS

International Financial Institutions and Functions: World Bank: IMF: Asian Development Bank - International Financial Corporation: International Development Association.

UNIT IV SOURCE OF FOREIGN EXCHANGE

Source of Foreign Exchange - Export Earnings - Invisible Export Earnings - Role of NRI Remittances - Foreign Direct Investment - Foreign Institutional Investment - External Commercial Borrowings - Global Depositors Receipts - Offshore Borrowings.

UNIT V FOREIGN EXCHANGE MANAGEMENT

Foreign Exchange Management – Composition of Foreign Exchange Reserves : Foreign Currencies – Gold and SDR – Current Account Convertibility – Capital Account Convertibility and Precautions.

Text Books:

- 1. Fundamentals of International Banking by Rupnarayan Bose
- 2. International Banking by Macmillan, MacMillan Publisher's

Reference Books:

- 1. Hand Book of International Banking by Andrew Mullinuex and Victor Murinde
- 2. International Banking: Legal and Regulatory aspects, Indian Institute of Banking and Finance, Macmillan Education
- 3. Intertnational Banking Operations, Indian Institute of Banking and Finance, Macmillan Education

(20hrs)

(15hrs)

(20hrs)

(20hrs)

(15hrs)

III -BBM						
SEMESTER V						
CORE						
ELECTIVE –I - 14						

CORPORATE SOCIAL RESPONSIBILITY

Course Outcomes:

CO1:To impart conceptual understanding of business ethics, values and its relevance to modern business.

CO2:Toacquire insights regarding social responsibility of a business and its influence on Indian firms.

CO3:Tounderstand the concepts of consumerism and unethical practices in business.

CO4:To acquire familiarity in market eco systems, environment sensibility and sustainability.

CO5:To enrich the students understanding with respect to SEBI and Competition Commission of India.

Seme	ster	0	Course	Code		Title of the paper					Hours	Credit			
V			18EBN	A505		Corporate Social Responsibility					6	4			
Course Outco	P	0	gramme Outcomes (POS)			Programme Specific Outcomes (PSOS)						Mean Score Of			
mes (COS)	РО 1	PO 2	PO 3	РО 4	РО 5	PS O1	PS O2	PS O3	PS O4	PS O5	PS O6	PS O7	PS O8	COS	
CO1	5	5	4	4	4	5	5	4	5	3	4	4	5	4.	38
CO2	5	4	5	4	5	4	5	4	5	4	5	4	3	4.	38
CO3	4	4	4	4	4	5	5	5	4	4	4	4	3	4.	15
CO4	3	2	4	5	4	3	2	4	2	3	4	5	6	3.	62
CO5	5	5	4	4	4	5	5	4	5	3	4	4	5	4.	38
									N	Aean (Overal	l Score	es	4.	18

This Course is having **VERY HIGH** association with Programme Outcome and Programme Specific Outcome

Association	1%-20%	21%-40%	41%-60%	61%-80%	81%-100%
Scale	1	2	3	4	5
Interval	0<=rating<	1.1<=rating<	2.1<=rating<	3.1<=rating<	4.1<=rating<
	=1	=2	=3	=4	=5
Rating	Very Poor	Poor	Moderate	High	Very High

III -BBM		CODE-18EBM505
SEMESTER -V	CORPORATE SOCIAL RESPONSIBILITY	HRS/WK -6
Discipline Specific Elective-I(B)	CORPORATE SOCIAL RESPONSIBILITY	CREDIT -5

OBJECTIVE: To acquaint the students to understand the importance of values inbusiness and to know Trends in corporate social responsibility and the social responsibility of business.

UNIT I: CORPORATE ETHICS

Values -concepts -types and formation -principles of managerial ethics - relevance of ethics and values in business

UNIT II: CORPORATE SOCIAL RESPONSIBILITY

Social responsibility of a business firm -stakeholders -response of Indian firms towards CSR

UNIT III: CSR AND CONSUMER PROTECTION

Consumerism -unethical issues in sales, marketing and technology - competitive strategy

UNIT IV: BUSINESS AND ECO SYSTEM

Markets for eco system services -issues and opportunities for business in socially and environmentally sensitive world -social and environmental problems and shaping market -3 P's of sustainability -people -planet -profit.

UNIT V: ROLE OF GOVERNMENT

Regulatory framework -SEBI -Competition Act -Competition Commission of India

TEXT BOOKS:

Baxi C.V. & Prasad Ajit, Corporate social responsibility, Excel Books, 2005.

REFERENCE BOOKS

- 1. KaurTripat, Values and ethics in management, Galgotiapublications, 2007.
- 2. Chakraborty S.K., Human values for managers, Excel Books, 2005.
- 3. Badi R.V. & Badi N.V., Business ethics, Vrinda Publications, 2015

(5Hrs)

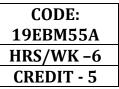
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(10Hrs)

III- BBM SEMESTER -V CORE-



Course Outcomes: After completing this course, the student will be able to:

CO1: Define retailing and various types of retailers.

CO2: Acquire in depth knowledge of merchandise management.

CO3: Gain knowledge on the retail location, site location and layout.

CO4: Know various promotion of retail outlets.

CO5: Articulate Information Technology techniques used in retailing.

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CO1	4	4	3	3	4	4	4	3	4	4	3	4	4		3. 6
CO2	4	4	3	4	4	4	4	4	4	4	4	4	5	4	1.0
CO3	3	4	3	4	4	4	3	4	5	4	3	4	4		3.7
CO4	4	3	4	3	4	4	5	4	4	4	3	5	4	3	3.9
CO5	4	3	4	4	4	3	3 4 4 4 4 3 4 4						3	3.7	
					Mea	n Ove	rall So	core							3.7

This Course is having **HIGH** association with Programme Outcome and Programme Specific Outcome

Association	1%-20%	21%-40%	41%-60%	61%-80%	81%-100%
Scale	1	2	3	4	5
Interval	0<=rating<	1.1<=rating<	2.1<=rating<	3.1<=rating<	4.1<=rating<
	=1	=2	=3	=4	=5
Rating	Very Poor	Poor	Moderate	High	Very High

III- BBM		CODE:
		19EBM55A
SEMESTER -V	RETAIL MARKETING MANAGEMENT	HRS/WK –6
Discipline Specific		CREDIT - 5
Elective-I(C)		CKEDII - 5

Objectives

- 1. To create a strong knowledge base in retail marketing.
- 2. To motivate the students to take up retailing business as a career.

UNIT-I INTRODUCTION TO RETAILING

Retailing – meaning, definition, characteristics, importance and functions – types of retailers – types of retailing formats - Product Retailing Vs. service Retailing - Retailing environment.

UNIT-II MERCHANDISE MANAGEMENT

Merchandise Management - Definition, key areas - phases in developing Merchandise plan -Methods of planning and calculating inventory level - basic stock method, percentage variation method, week's supply method and stock to sales method – merchandiser's skill and profile.

UNIT – III LOCATION OF RETAIL UNITS

Retail location - factors affecting Retail location decision - site location and lay out - factors affecting site location and lay out - steps in selecting site. Store design - interiors and exteriors.Retailing strategies - differentiation strategies - growth strategies - expansion strategies - pricing strategies. Meaning of logistic and supply chain management- issues of storage and warehouse facility.

UNIT – IV PROMOTION OF RETAIL OUTLETS

Retailing promotion – definition – promotional objectives – SMARRTT objectives – approaches to promotional budget - promotional advertising - sales promotion - objectives and typespersonal selling.

UNIT – V INFORMATION TECHNOLOGY IN RETAILING

Meaning and definition of IT - advantages and limitations of IT in Retail trade - competitive advantage of using IT – capturing and transmitting data at point of sale – systems for business communication and exchanging data – merchandise reordering system – E - Retailing – merits – systems of E - Retailing - kinds of retailers engaged in E - commerce - Future trends - smart cards - E-cash - Multimedia Kiosk - Customer-specific offers - Electronic body scanners -E-Tailing in India.

TEXT BOOK:

1. Dr. L.Natarajan, 4th Ed 2014, Retail Marketing, MargamPeblications, Chennai. **REFERENCE BOOKS:**

- 1. Channel Management & Retail Marketing MeenalDhotre.
- 2. Retail Marketing Management David Gilbert.
- 3. Retail Marketing Management SwapnaPradhan.
- 4. Gibson & Vedamani, Retail Management, 2000, Jaice Publishing House, New Delhi.

[20 Hrs]

[20 Hrs]

[18Hrs]

[14 Hrs]

[18 Hrs]

III BBM		CODE -18EBM506
SEM V	PRACTICAL AUDITING	HRS/WEEK – 6
DISCIPLINE SPECIFIC		
ELECTIVE-II(A)		CREDIT - 5

Course Outcomes: At the end of the Course the students should be able to

CO1: Understand the fundamental concepts of Auditing.

CO2: Be able to create a Structure Audit Planning and Programme.

CO3: Learn how to verify and value Assets and Liabilities.

CO4: Know the statutory rights, Duties, Role and Qualification of Auditor.

CO5: Familiarize with the EDP based environment.

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CO3	5	4	3	4	5	5	5	5	5	4	4	4	5	4	1.4
CO4	5	4	4	3	4	4	5	5	4	3	5	5	5	4	.3
CO5	4	5	5	5	4	5	4	5	4	4	4	5	5	4	.5
	Mean Overall Score									4	.4				

This Course is having **VERY HIGH** association with Programme Outcome and Programme Specific Outcome

Association	1%-20%	21%-40%	41%-60%	61%-80%	81%-100%
Scale	1	2	3	4	5
Interval	0<=rating<	1.1<=rating<	2.1<=rating<	3.1<=rating<	4.1<=rating<
	=1	=2	=3	=4	=5
Rating	Very Poor	Poor	Moderate	High	Very High

III BBM		CODE -18EBM506
SEM V	PRACTICAL AUDITING	HRS/WEEK – 6
Discipline Specific Elective-II(
A)		CREDIT - 5

To enable the students understand the importance of Auditing and to acquaint them with the latest trends in Practical auditing.

INTRODUCTION TO AUDITING UNIT I

Auditing - Meaning - Definition - Objectives - Scope - Advantages, Limitations - Distiction between Accounting and auditing – Difference between Auditing and Investigation, materiality in auditing, evidence - audit techniques, classification as to methods of approach to work types and conduct of audit.

UNIT - II AUDIT PLANNING

Audit planning - audit engagement letter - factors considered before commencing a new audit, audit programme, audit files, audit note book, working papers - vouching of cash and trading transaction – internal check – internal control – internal audit.

UNIT – III **VERIFICATION AND VALUATION**

Verification and valuation of assets and liabilities - meaning - objectives of verification and vouching - classifications of asset - importance of valuation - difference between verifications and valuation – verification and valuation of liabilities.

UNIT – IV **COMPANY AUDIT**

Audit of limited companies - necessity of company Audit - Qualification and disqualifications of auditors - appointment of auditors, ceiling on numbers of audits, remuneration of auditors, removal of auditors- powers, duties and liabilities of a company auditor- Special audit U/S 233A - powers of central government, powers and duties of special auditors - contents of special audit report.

UNIT V **ELECTRONIC DATA PROCESSING**

Investigation - scope - objectives, procedures followed in investigation - investigation under the company act – powers of inspectors .Electronic Data Processing systems – Characteristics – comparison of manual and Electronic Data Processing systems - features of auditing through computer system – computer based accounting – features of CAAT – uses of CAAT.

TEXT BOOKS:

- 1. N. Premavathi "Practical Auditing", Sri Vishnu Publications.
- 2. B. Tandon "Practical Auditing", S. Chand

REFERENCE BOOKS:

- 1. S. Vengadamani "Practical Auditing", Margam publication
- 2. V. H. Krishanadwala& N. H. Krishanadwala Sultan Chand Sons
- 3. Principles and practice of auditing by Dinkarpagare sultan Chand Sons

(20 hrs)

(15 Hrs)

(20 Hrs)

(15 Hrs)

(20 Hrs)

III –BBM		CODE-18EBM 507
SEMESTER –V	E-BANKING	HRS/WK -6
Discipline Specific Elective-II(B)		CREDIT -5

Course Outcomes: After the course completion, the student will be capable to:

CO1: Understanding the basic concepts of E-Banking.

CO2: Determining the overall view of electronic payment systems.

CO3: Know about the Electronic the fund transfer systems of Banking.

CO4: Understand the methods and technology management.

CO5: Learn the significance of security features of E- Banking Systems.

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This Course is having **HIGH** association with Programme Outcomes and Programme Specific Outcomes.

Association	1%-20%	21%-40%	41%-60%	61%-80%	81%-100%
Scale	1	2	3	4	5
Interval	0<=rating<	1.1<=rating<	2.1<=rating<	3.1<=rating<	4.1<=rating<
	=1	=2	=3	=4	=5
Rating	Very Poor	Poor	Moderate	High	Very High

III –BBM		CODE-18EBM 507
SEMESTER –V	E-BANKING	HRS/WK -6
Discipline Specific Elective-II(B)		CREDIT -5

Objective: To provide technical knowledge on e- banking systems

UNIT I: E-BANKING

Concepts of E-Banking – features of E - banking strategy & models: IT in finance & service delivery- Introduction to ATMs, Internet Banking & Mobile Banking- Standalone systems, LAN & WAN.

UNIT II: ELECTRONIC PAYMENT SYSTEMS

Electronic payment systems: Teller machines at the bank counters, cash dispensers, ATMs, Anywhere Anytime banking, Home banking (Corporate and Personal), online enquiry and update facilities personal Identification. Numbers and their use in conjunction with magnetic cards of both credit and debit cards, smart cards, signature storage and display by electronic means, cheque truncation, Micro fiche, note and coin counting devices.

UNIT III: ELECTRONIC FUND TRANSFERS SYSTEM

Electronic fund transfers system – playing messages (telex or data communication) – structured messages (SWIFT etc.), RTGS information Technology: Current trends, Bank net RBI net, Demat, Nic net, I-net, Internet, E-mail etc,

UNIT IV: TECHNOLOGY MANAGEMENT

Impact of technology and banks protecting the confidentiality and secrecy of data effect on customers and service quality- A. Audit Trails: Rangarajan, Saraf and shree committee recommendation. B. Technology Management: RTGS: Infrastructure requirement, RTGS transactions.

UNIT V: SECURITY FEATURES

Security features SFMS: Formats of SFMS, SFMS transaction, Security aspects; RAS:Requirements of RAS, Application, security features of RAS, Digital Certificate: PKI, CCA, CA, RA – Types of digital Certificates, application of digital Certificate, legal status, IT Act: Electronic Records, Digital Signature, application of Electronic transactions; Cyber law – Its application.

TEXT BOOKS

- 1. Managing with information by H.JeromeLenter
- 2. Computer information Technology Global Business by Puri and Vidin Puri3.

Fundamentals of data base Systems by Jerome Lenter, Pearson

REFERENCE BOOKS

1. An Introduction to Information Technology byDr. Srinivasavallabhan, Sulthan Chand & Sons.

2.Law of Information Technology, D.P.Mittal, Tax Man.e Markets, Macmillan, 2007.

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111-	BBM

SEMESTER – V

PRINCIPLES OF INSURANCE

CREDIT -5

CODE:

Discipline Specific Elective-II (C)

Course outcomes: At the end of the course the student will be able to

Co1. Know about the concept of insurance and its types

Co2. Understand the Management of risk by and contribution of insurance to the society

Co3. Familiarize with Constituents and operations of Insurance market

Co4. Understand and know about the insurance customers

Co5. Know about the significance and principles of insurance contract

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This Course is having **High Association** with Programme Outcomes and Programme Specific Outcomes

Association	1%-20%	21%-40%	41%-60%	61%-80%	81%-100%
Scale	1	2	3	4	5
Interval	0<=rating<	1.1<=rating<	2.1<=rating<	3.1<=rating<	4.1<=rating<
	=1	=2	=3	=4	=5
Rating	Very Poor	Poor	Moderate	High	Very High

III-BBM		CODE: 19EBM508
SEMESTER – V	PRINCIPLES OF INSURANCE	HRS/WK -6
Discipline Specific Elective-II (C)		CREDIT -5

To understands the basic insurance mechanism and the concept of insurance and how it is used to cover risk.

UNIT – I CONCEPT OF INSURANCE AND ITS EVOLUTION (20 Hrs)

Concept and nature of insurance – evolution of insurance - how insurance operates today – Types of insurance – importance of insurance.

UNIT – II BUSINESS OF INSURANCE

Management of risk by individuals – management of risk by insurers – fixing of premiums – reinsurance and its importance for insurers - role of insurance in economic development and social security - contribution of insurance to the society.

UNIT - III INSURANCE MARKET

Constituents of the insurance market – operations of insurance companies - operations of intermediaries – specialist insurance companies – insurance specialists.

UNIT – IV INSURANCE CUSTOMERS

Understanding insurance customers – customer needs - importance of customers – customer mindsets - customer behaviour at purchase point - customer behaviour when claim occurs - importance of ethical behaviour.

UNIT – V INSURANCE CONTRACT

Insurance contract - significance – the principle of indemnity - the principle of subrogation - the principle of contribution – disclosure of all relevant information - principle of utmost good faith - the relevance of proximate cause - the insurance contract.

Text Book:

1. Principles of Insurance, Dr. RakeshAgarwal, Sashi Publications Pvt Ltd, New Delhi.

Reference Books:

1. Principles of Insurance, Dr. Robert I. Mehr, Richard D Irwin Publications.

2. Principles of Insurance, The Insurance Times, New Delhi.

(20 Hrs)

(15 Hrs)

(15 Hrs)

(15 Hrs)

III-BBM SEMESTER - VI CORE – 16

CUSTOMER RELATIONSHIP MANAGEMENT

Course Outcomes:

After the course completion, the student will be capable to:

CO1: Understand the Basic Concepts about the Customer Relationship Management.

CO2: Get acquainted with the knowledge about E- CRM.

CO3: Understand the process of Lead Management in CRM.

CO4: Procure ideas about Data Management techniques related to customer database.

CO5: Highlight the significance of Customer satisfaction and its outcomes.

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This Course is having **HIGH** association with Programme Outcomes and Programme Specific Outcomes.

Association	1%-20%	21%-40%	41%-60%	61%-80%	81%-100%
Scale	1	2	3	4	5
Interval	0<=rating<	1.1<=rating<	2.1<=rating<	3.1<=rating<	4.1<=rating<
	=1	=2	=3	=4	=5
Rating	Very Poor	Poor	Moderate	High	Very High

		CODE-
III-BBM		18BM 601
	CUSTOMER RELATIONSHIP	
SEMESTER – VI	MANAGEMENT	HRS/WK -6
CORE-12		CREDIT -5

To understand how information technology can be aligned with business practices.

UNIT – I: CRM

Customer Relationship Management (CRM): Meaning - Definitions- Objectives - Benefits -Advantages and Disadvantages - Types - CRM Cycle - Necessity for adoption in CRM-Implementation of CRM - Reasons and failure of CRM.

UNIT – II : E-CRM

Electronic Customer Relationship Management (E-CRM): Meaning -Definition -Features - Advantages and Disadvantages –Difference between CRM and E-CRM – Components and Challenges of E-CRM.

UNIT – III :LEAD MANAGEMENT

Lead Management: Meaning - Process - Needs - Benefits. Contact Management: Meaning - Needs - Benefits. Enterprise Marketing Automation: Meaning - Functions -Components. Campaign management: Meaning - Significance - Benefits. Call Center Operations: Meaning – Components – Types – Benefits.

UNIT - IV : DATA BASE MANAGEMENT

Database Management: Meaning - Definitions- Importance. Customer database: Meaning -Importance - Implementation of a Customer Database.Database Construction: Meaning -Definition - Phases. Data Structure: Meaning - Definition - Advantages and disadvantages. Data Mining: Meaning - Features - Elements - Tools and Techniques. Data Warehousing: Meaning – Characteristics – Domains – Functions.

UNIT – V : CUSTOMER SATISFACTION

Customer Satisfaction: Meaning – Definition – Significance – Components. Customer Delight: Meaning – Purpose – Principles.

Text Book:

- 1. Customer Relationship Management, Dr. K. GovindaBhat, Himalaya Publishing House, Mumbai.
- 2. 2. Customer Relationship Management, Emerging concepts, Tools and applications by Jagadish N Sheth, McGraw Hill Education, New Delhi.

Reference Books:

- 1. Customer Relationship Management, P.P.Singh and JinendarKum, Regal publications, New Delhi.
- 2. Customer Relationship Management: Emerging concepts, tools, and applications, Jagdish N. Sheth, AtulParvatiyar, G.Shainesh, Tata Mcgraw-Hill Education, Noida 2001.
- 3. Customer Relationship Management: Concepts and cases, Alok Kumar Rai, Prentice Hall of India, New Delhi.

(20hrs)

(20hrs)

(15hrs)

(20hrs)

(15hrs)

III-BBM	
SEMESTER - VI	
CORE-17	

MANAGEMENT ACCOUNTING

CODE – 18BM602
HRS/WK -6
CREDIT -5

Course outcomes: Students will be able to

C01. Develop basic knowledge of management accounting concepts, tools for analysing financial statements and have practical knowledge to analysis the final accounts and able to prepare reports to indicate critical situation.

C02. Familiarize in various accounting ratios and its applications to evaluate operating, turnover performance and solvency position of a company.

C03. Acquire a skill to prepare a cash flow statement for a company as per AS-3.

C04. Develop knowledge to prepare various functional budgets and ability to compare with actual and making a report to management if unfavourable situations warrant.

C05. Develop ability to take rational decisions on heavy capital outlay requiring projects and selecting the best projects among the alternatives.

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CO1	4	5	4	4	3	5	5	5	4	4	4	5	3	4.2
CO2	4	5	5	4	3	5	4	4	3	4	5	5	3	4.1
CO3	5	5	4	4	2	5	5	5	4	3	5	5	3	4.2
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MEAN OVERALL SCORE							4.2							

This Course is having Very High Association with Programme Outcomes and Programme SpecificOutcomes.

Association	1%-20%	21%-40%	41%-60%	61%-80%	81%-100%
Scale	1	2	3	4	5
Interval	0<=rating<	1.1<=rating<	2.1<=rating<	3.1<=rating<	4.1<=rating<
	=1	=2	=3	=4	=5
Rating	Very Poor	Poor	Moderate	High	Very High

III-BBM		CODE -18BM602
SEMESTER - VI	MANAGEMENT ACCOUNTING	HRS/WK -6
CORE-13		CREDIT -5

The objective of this subject is to enable the students to understand the analysis and interpretation of financial statements with a view to prepare management reports for decisionmaking.

UNIT-I INTRODUCTION TO MANAGEMENT ACCOUNTING

Management Accounting: Meaning -Definition -Objectives-Nature and Scope-Role of Management Accountant - Difference between Financial Accounting, Cost Accounting and Management Accounting. Analysis of Financial Statements: Types of Analysis - Vertical and Horizontal-Comparative Statement analysis -Common Size Statement analysis and Trend Analysis.

UNIT-II: RATIO ANALYSIS

Meaning and Definition of Ratio, Classification of Ratios, Uses & Limitations -Meaning and types of Ratio Analysis –Calculation of Liquidity ratios, Profitability ratios and Solvency ratios. (exclude using ratio to prepare Balance sheet)

UNIT-III: CASH FLOW STATEMENT

Meaning and Definition of Cash Flow Statement –Uses of Cash Flow Statement – Differences between Cash Flow Statement and Fund Flow Statement -Limitations of Cash Flow Statement -Procedure for preparation of Cash Flow Statement (as per Accounting Standard – 3 /IAS – 7/ IND AS - 7) (Indirect Method Only).

UNIT – IV: BUDGETARY CONTROL

Meaning and definition of budget-essential features of budget-budgeting-budgetary controlobjectives-essentials of successful budgetary control -classification of budgets-on the basis of time-on the factors of production -on the basis of flexibility-on the basis of functions-zero based budgeting -advantages and limitations of budgetary control-preparation of production, sales, materials, material purchase, production cost, cash and flexible budgets

UNIT-V: CAPITAL BUDGETING

Capital Budgeting: Concepts - Nature - Advantages and Limitations - Ranking Investment Proposals – Pay Back Period, ARR, NPV, IRR and Present Value Index.

TEXT BOOKS

- 1. S.N. Maheswari Accounting and financial control, S. Chand & Coltd. New delhi
- 2. T.S. Reddy and murthy Management accounting

REFERENCE BOOK

- 1. H.Y Khan & P.K Jain Management accounting
- 2. Pillai&Bagavathi Management Accounting
- 3. Sharma and ShashiK.Gupta management Accounting

(15hrs)

(**20** Hrs)

(20hrs)

(20 Hrs)

(15 Hrs)

III-BBM	
SEMESTER - VI	
CORE-18	

Course Outcomes:At the end of the Course the students should be able to

CO1: Gain exposure on the Principles and practices of Human resource Management.

- CO2: Be familiar with effective Human resource Planning.
- CO3: Understand various aspects of recruitment and Selection.
- CO4: Equip himself with various Dimensions of Training and development.
- CO5: Gain knowledge about Performance Appraisal and different methods.

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CO3	5	4	3	4	5	5	5	5	5	5	3	4	4	4	1.3
CO4	5	4	5	5	4	5	5	4	4	5	4	5	4	4	1.5
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This Course is having **VERY HIGH** association with Programme Outcome and Programme Specific Outcome

Association	1%-20%	21%-40%	41%-60%	61%-80%	81%-100%
Scale	1	2	3	4	5
Interval	0<=rating<	1.1<=rating<	2.1<=rating<	3.1<=rating<	4.1<=rating<
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Rating	Very Poor	Poor	Moderate	High	Very High

		CODE-
III-BBM		18BM603
SEMESTER - VI	HUMAN RESOURCE MANAGEMENT	HRS/WK -6
CORE-14		CREDIT -5

To enable the students to understand the Human resource management concepts and principles and create an awareness about the existing HR practices of the companies in India

UNIT-I: **INTRODUCTION**

Human resources management – definition – meaning, nature, scope and objectives, functions, importance, qualities and roles of HR manager - problems and challenges of a HR manager-Human capital management (HCM) jobs and career in human capital management

UNIT -II: **HUMAN RESOURCE PLANNING**

Human resource planning - definition, need and importance, HRP process, problems and barriers to HRP- Effective HRP -Job analysis - nature, process, concept of job design, methodstechniques- Job description- job specification

RECRUITMENT AND SELECTION UNIT -III:

Recruitment and selection - meaning and definition, objectives - sources of recruitment, process, methods, and recruitment practice in India- interviews

UNIT-IV: TRAINING

Meaning – nature, principles, assessing the needs of training, Inputs and gaps in training - training and development as source of competitive advantage – methods of training, evaluation of effectiveness of training programme

UNIT-V: **PERFORMANCE APPRAISAL**

Performance and potential Appraisal meaning, purpose-process - methods, problem - managing grievances and discipline. Stress Management - Meaning - Features - Causes of Stress -Management of Stress.

TEXT BOOK:

- 1. Human resource management S. S. Khanka.
- 2. Essentials of Human Resource Management K.Sundar& J. Srinivasan

REFERENCEBOOKS:

- 1. Human resource management K. A. Aswathappa
- 2. Personnel management and industrial relations P. C. Tripathi
- 3. Personnel management ArunMonappa, Mirza S. Saiyadain.

[20 Hrs]

[15 Hrs]

[20 Hrs]

[20 Hrs]

[15 Hrs]

III – BBM		CODE -18EBM604
SEMESTER – VI	RETAIL BANKING	HRS/WK - 6
Discipline Specific Elective -		
III (A)		CREDIT - 5

Course Outcomes: After the course completion, the student will be capable to:

CO1: Define and understand the basic concepts of retailing.

CO2: Acquire an overview of Retail Products and their development process and the requirements of customers.

CO3: Know about the Eligibility, Process and purpose of using Credit and Debit Cards.

CO4: Understand the methods and techniques of marketing and selling Retail Products.

CO5: Learn the significance of role and impact of Customer Relationship Management in Retail banking.

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CO3	3	4	3	3	3	4	4	5	3	4	4	3	3	3.5
CO4	3	4	3	3	3	5	4	4	4	3	4	3	3	3.5
CO5	3	3	3	5	3	3 4 3 4 3 3 3 4					4	3.4		
	MEAN OVERALL SCORE									3.5				

This Course is having **HIGH** association with Programme Outcomes and Programme Specific Outcomes.

Association	1%-20%	21%-40%	41%-60%	61%-80%	81%-100%
Scale	1	2	3	4	5
Interval	0<=rating<	1.1<=rating<	2.1<=rating<	3.1<=rating<	4.1<=rating<
	=1	=2	=3	=4	=5
Rating	Very Poor	Poor	Moderate	High	Very High

III – BBM		CODE -18EBM 604
SEMESTER – VI	RETAIL BANKING	HRS/WK - 6
Discipline Specific Elective –		
III (A)		CREDIT - 5

To give basic knowledge on retail products of banks and its related process.

UNIT I CONCEPTS OF RETAILING

Retailing Concepts- History and definition, role within the bank operations, Applicability of retailing concepts, distinction between Retail and Corporate/Wholesale Banking.

UNIT II **RETAIL PRODUCTS**

Retail Products Overview - Customer requirements, Products development process, Liabilities and Assets Products / Description of Liability products, Description of Asset Products.

UNIT III **CREDIT & DEBIT CARDS**

Credit / Debit Cards - Credit Vs Debit Cards, Eligibility, Purpose, Amounts, Margin, Security, Process of using the cards, Billing Cycle, Credit Points.

UNIT IV SELLING OF RETAIL PRODUCTS

Marketing / Selling of retail products, Tie –up with Institutions for Delivery Channels – Branch, Extension counters, ATM, POS, Internet Banking, M- Banking.

UNIT V CUSTOMER RELATIONSHIP MANAGEMENT

Customer Relationship Management – Role and impact of Customer relationship, Stages in customer relationship management process. Account opening, basic loan origination data.

Text books:

- 1. Retail Banking by Macmillan Education Experts and Macmillan Education
- 2. Retail Banking (a guide for Novices) by Dr. Ramamurthy N

Reference Books:

- 1. Retail Banking by KeithPond
- 2. Retail Banking Technology by Suresh Samudrala
- 3. 3.Smart Manager Retail Banking Decoded, Poppy Sharma, Taxmann's

(20hrs)

(15hrs)

(20hrs)

(20hrs)

(15hrs)

III- BBM	FINANCIAL MANAGEMENT	CODE: 18EBM605
SEM -V		HRS/WK - 6
CORE		CREDIT – 5
ELECTIVE-16		CREDIT = 5

Course out comes: students will able to

Co1. Understand and familiarize with basic concepts of financial management and know the various source of finance.

C02. Gain practical knowledge to determine cost of capital and leverages and understand its application in financing decisions.

Co3. Acquire knowledge in deciding optimum capital structure and dividend giving benefit to the shareholders, creditors and company

Co4. Have a Practical knowledge to estimate the working capital amount and decide the optimum credit policy favorable to the company.

Co5. Gain knowledge to do critical evaluation on various alternatives available and choose the best project or machinery among the alternatives.

SEMEST	ER		COURS			TITLE OF THE PAPER 1					HOU RS	CRED IT		
V		18	EBM (605		FINANCIAL MANAGEMENT 6					6	4		
COURSE OUTCO			GRAN OMES		1	PROGRAMME SPECIFIC OUTCOMES (PSOs)					MEA N			
MES (COs)	РО 1	PO 2	РО 3	PO 4	РО 5						PSO8	SCOR E OF COs		
CO1	4	5	3	4	2	5	5	4	3	2	5	4	2	3.6
CO2	4	5	4	4	3	5	4	5	4	3	5	5	3	4.1
CO3	4	5	4	4	3	5	4	4	3	3	5	5	3	4.0
CO4	4	5	5	4	4	5	4	4	4	3	5	4	2	4.0
CO5	4	5	5	4	4	4 5 4 4 4 3 5 5					2	4.1		
										MEAN	OVE	RALL	SCORE	3.9

This Course is having **High Association** with Programme Outcomes and Programme SpecificOutcomes

Association	1%-20%	21%-40%	41%-60%	61%-80%	81%-100%
Scale	1	2	3	4	5
Interval	0<=rating<	1.1<=rating<	2.1<=rating<	3.1<=rating<	4.1<=rating<
	=1	=2	=3	=4	=5
Rating	Very Poor	Poor	Moderate	High	Very High

III- BBM		CODE-18BM605
SEM –V	FINANCIAL MANAGEMENT	HRS/WK - 6
Discipline Specific Elective-III (B)		CREDIT – 5

Objective: To make the students to learn the concepts and scope of financial management and understand the application of tools and techniques of financial management in research.

UNIT-I **FINANCE FUNCTIONS**

Finance functions: Meaning- Definition and scope of Financial functions- Objectives ofFinancial Management- Profit maximization and Wealth maximization. Sources of Finance-Short term- Long term - Shares- equity Shares- Preference Shares- Debentures-Debt (Theory Only)

UNIT-II FINANCING DECISIONS

Financing Decisions: Cost of Capital - Cost of specific Sources of Capital- Equitypreferredstock - debt- Reserves- Weighted average cost of Capital, Operating Leverage and FinancialLeverage. (Problem and Theory Questions)

UNIT- III CAPITAL STRUCTURE

Capital Structure- Factors influencing Capital Structure- Optimal Capital Structure-CapitalStructure Theory- Dividend and Dividend policy: Meaning, classification - sources available for dividends – Dividend policy general, determinants of dividend policy (Theory only)

UNIT- IV WORKING CAPITAL MANAGEMENT

Working Capital management: Concepts - Importance- Determinants of Working Capital-Working Capital management- ProblemsCash management: Motives for holding cash-Objectives and strategies of cash managementReceivables Management: Objectives- Cost of credit Extension, benefit - credit policies- credit terms- Collection Policies (Problem and **Theory Questions**)

UNIT- V CAPITAL BUDGETING

Capital Budgeting – meaning – Objectives- Preparation of various types of capital budgeting (Problem and Theory Questions) (Theory carries 70% and problems carry 30%) **TEXTBOOKS:**

1) Financial Management (TEXT, PROBLEMS AND CASES) M.Y.KHAN and P.K.JAIN-Published by TataMcGraw-Hill Education Private Limited-New Delhi-10th Edition.

2. Financial Management-I.M.Pandey-Published by Vikas Publishing house Pvt. Ltd.-Noida-19th Edition.

REFERENCE BOOKS:

1.Financial Management **P.Periasamy**-Published by Tata McGraw-Hill Education Private Limited-New Delhi-6th Edition.

2. Financial Management (Text and Cases)-Eugene F. Brigham and Michael C. Ehrhardt-Published by Cengage Learning India Pvt. Ltd.- 8thEdition.

(20 Hrs)

(12 Hrs)

(12HRS)

(17 Hrs)

(**14Hrs**)

III-BBM		CODE: 19EBM65A
SEMESTER – V	MERCHANT BANKING	HRS/WK -6
Discipline Specific Elective-III (C)		CREDIT -5

Course Outcomes: the students will be able to:

CO1 Familiarize with merchant banking and its legal frame work

CO2 understand the various pre and post issue activities and issue marketing

CO3 determine the most suitable type of merger and acquisition and credit rating

CO4 enable to get familiarize with leasing and hire purchasing

CO5 Making a deep understanding on real estate financing, discounting bills and

factoring.

SEMEST	ER		OURS CODE								HOU RS	CRE DIT		
VI		19]	EBM6	5A		MERCHANT BANKING					6	5		
COURS			GRAM			P	ROGI	RAMM			C OU	ГСОМ	IES	MEA
E	C	DUTC	OMES	(POs))				(P	SOs)				N
OUTCO MES (COs)	РО 1	PO 2	PO 3	РО 4	Р О5	PS O1	PS O2	PS O3	PS O4	PS O5	PS O6	PS O7	PSO8	SCOR E OF COs
CO1	5	4	5	5	4	5	3	3	4	4	5	4	3	4.2
CO2	5	4	5	3	5	4	3	4	3	4	3	5	3	3.9
CO3	4	4	4	5	4	4	4	5	3	4	4	5	4	4.2
CO4	4	5	4	5	4	5	4	3	5	3	5	3	5	4.2
CO5	5	4	3	5	4	4 4 5 4 4 5 4 4					4	4.2		
Overall Mean Score									n Score	4.1				

This Course is having Very High Association with Programme Outcomes and Programme SpecificOutcomes

Association	1%-20%	21%-40%	41%-60%	61%-80%	81%-100%
Scale	1	2	3	4	5
Interval	0<=rating<	1.1<=rating<	2.1<=rating<	3.1<=rating<	4.1<=rating<
	=1	=2	=3	=4	=5
Rating	Very Poor	Poor	Moderate	High	Very High

III-BBM		CODE: 19EBM65A
SEMESTER – V	MERCHANT BANKING	HRS/WK -6
Discipline Specific Elective-III (C)		CREDIT -5

UNIT – I MERCHANT BANKING

Merchant Banking – Recent Developments and Challenges ahead – Institutional Structure – Functions - Legal and Regulatory Framework – Provisions of Companies Act - SEBI guidelines-FEMA, etc. - Relation with Stock Exchanges and OTCEI.

(20 Hrs)

(20 Hrs)

(15 Hrs)

UNIT – II ISSUE MANAGEMENT

Issue Pricing – Book Building – Preparation of Prospectus Selection of Bankers, Advertising Consultants, etc. - Role of Registrars –Bankers to the Issue, Underwriters, and Brokers. – Shore Issues. – Issue Marketing – Advertising Strategies – NRI Marketing – Post Issue Activities.

UNIT – III OTHER FEE BASED SERVICES

Mergers and Acquisitions – Portfolio Management Services – Credit Syndication – Credit Rating – Mutual Funds - Business Valuation.

UNIT – IV FUND BASED FINANCIAL SERVICES (20 Hrs)

Leasing and Hire Purchasing – Basics of Leasing and Hire purchasing – Financial Evaluation.

UNIT – V OTHER FUND BASED FINANCIAL SERVICES (15 Hrs)

Consumer Credit – Credit Cards – Real Estate Financing – Bills Discounting – factoring and Forfeiting – Venture Capital.

Text Books

1. M.Y.Khan, Financial Services, Tata McGraw-Hill, 11th Edition, 2008

2. NaliniPravaTripathy, Financial Services, PHI Learning, 2008.

Reference Books

1. Machiraju, Indian Financial System, Vikas Publishing House, 2nd Edition, 2002.

2. J.C.Verma, A Manual of Merchant Banking, Bharath Publishing House, New Delhi,

3. Varshney P.N. & Mittal D.K., Indian Financial System, Sultan Chand & Sons, New Delhi.

4. Sasidharan, Financial Services and System, Tata Mcgraw Hill, New Delhi, 1st Edition, 2008.

1II -BBM
SEMESTER –V1
COREELECTIVE 20

Course outcomes: At the end of the course the student will be able to

CO1. Know about the nature, types and significance of services marketing.

CO2. Understand the features of marketing of financial services

CO3.Familiarize with the marketing of hospitality services.

CO4. Identify and know about the services of Marketing of Non-profit organization

CO5.	Understand the 7P's ir	Marketing mix in	services marketing

SEMEST	SEMESTER COURSE CODE												HOU RS	CRED IT
VI		18EB	SM606			SERVICES MARKETING							6	5
COURSE OUTCO			GRAN COMES)	PROGRAMME SPECIFIC OUTCOMES (PSOs)							PSOs)	MEA N
MES (COs)	РО 1	PO 2	PO 3	РО 4	РО 5	PS O1	PS O2	PS O3	PS O4	PS O5	PS O6	PS O7	PSO 8	SCOR E OF COs
CO1	4	4	3	3	4	4	3	3	3	4	3	2	2	3.2
CO2	4	4	3	4	4	4	4	4	3	4	3	2	2	3.5
CO3	4	4	3	4	4	4	4	4	4	4	4	2	3	3.7
CO4	4	4	3	4	4	4	3	4	4	3	3	2	3	3.5
CO5	4	4	3	4	4	4	3	3	3	3	3	2	2	3.2
	MEAN OVERALL SCORE										3.4			

This Course is having **High Association** with Programme Outcomes and Programme Specific Outcomes

Association	1%-20%	21%-40%	41%-60%	61%-80%	81%-100%
Scale	1	2	3	4	5
Interval	0<=rating<	1.1<=rating<	2.1<=rating<	3.1<=rating<	4.1<=rating<
	=1	=2	=3	=4	=5
Rating	Very Poor	Poor	Moderate	High	Very High

1II -BBM		CODE-18EBM606
SEMESTER -V1	SERVICES MARKETING	HRS/WK -6
COREELECTIVE 20		CREDIT - 5

To enable the students to trace the growing importance of Services and to familiarise with the special characteristics of services relevant for marketing.

UNIT - I: INTRODUCTION TO SERVICE MARKETING (15 hrs)

Services Marketing - meaning - nature of services - Types and Significance of Services Marketing– Designing the services Blueprint - Market segmentation – Process of Market segmentation.

UNIT - II MARKETING OF FINANCIAL SERVICES

Marketing of services with special reference to Financial services: - Concept - Features of Banking, Insurance, Lease, Mutual Fund, Factoring, Portfolio and financial intermediary services

(20hrs)

(20hrs)

(20 hrs)

UNIT – III MARKETING OF HOSPITALITY

Marketing of hospitality :- Perspectives of Tourism, Hotel and Travel services - Airlines, Railway, Passenger and Goods Transport - Leisure services.

UNIT – IV MARKETING OF NON - PRORFIT ORGANISATIONS (15hrs)

Marketing of Non-Profit Organisations - Services offered by charities - Educational service - miscellaneous services - Power and Telecommunication

UNIT - V MARKETING MIX IN SERVICE MARKETING

Marketing mix in services marketing –The seven P's –Product decisions – pricing strategies-Promotion of Services and Distribution Methods for Services –Internet as a service channel.

TEXT BOOK

- 1. Ravi Shankar, Services Marketing, The Indian Perspective, Excelbooks, New Delhi, 2010
- 2. C.Bhattacharjee, Service Marketing, Concepts, Planning and implementation, Excel Books.

REFERENCE BOOKS

1 RajendraNargundkar, Services Marketing, Text & Cases, Tata McGraw-Hill Publishing Company, New Delhi, 2010.

- 2 VasanthiVenugopal, "Services Marketing", Himalaya Publishing House, 2010
- 3 R.Srinivasan, Services Marketing-The Indian Context,Prentice Hall of India Private limited,New Delhi,2010.

III -BBM		CODE-18EBM 607
SEMESTER -VI	CO-OPERATIVE BANKING	HRS/WK -6
Discipline Specific		
Elective-Iv (B)		CREDIT -5

Course outcomes: At the end of the course the student will be able to

CO1. Acquire the basic knowledge of co-operative banking law, provision and recovery of debt.

CO2. Familiarize with credit management, MSME finance and operations.

CO3. Understand the Investment Management - CRR / SLR Management - Financial Markets

CO4. Obtaining the approach of Banks to profitability, Effects of NPA on profitability and Profitability Model

CO5. Exhibits the Regulatory aspects Banking Regulation Act and Role of Directors and Corporate Governance Best Practices

SEMESTER COURSE CODE						TITLE OF THE PAPER							HOU RS	CRED IT
VI 18EBM607					CO-OPERATIVE BANKING							6	5	
COURSEPROGRAMMEOUTCOOUTCOMES (POs)					PR	PROGRAMME SPECIFIC OUTCOMES (PSOs)							MEA N	
MES (COs)				РО 5	PS O1	PS O2	PS O3	PS O4	PS O5	PS O6	PS O7	PSO 8	SCOR E OF Cos	
CO1	4	5	3	4	2	5	5	4	3	2	5	4	2	3.6
CO2	4	5	4	4	3	5	4	5	4	3	5	5	3	4.1
CO3	4	5	4	4	3	5	4	4	3	3	5	5	3	4.0
CO4	4	5	5	4	4	5	4	4	4	3	5	4	2	4.0
CO5	4	5	5	4	4	5	4	4	4	3	5	5	2	4.1
	MEAN OVERALL SCORE												4.0	

This Course is having VeryHigh Association with Programme Outcomes and Programme Specific Outcomes

Association	1%-20%	21%-40%	41%-60%	61%-80%	81%-100%
Scale	1	2	3	4	5
Interval	0<=rating<	1.1<=rating<	2.1<=rating<	3.1<=rating<	4.1<=rating<
	=1	=2	=3	=4	=5
Rating	Very Poor	Poor	Moderate	High	Very High

III -BBM		CODE-18EBM 607
SEMESTER -VI	CO-OPERATIVE BANKING	HRS/WK -6
Discipline Specific		
Elective-Iv (B)		CREDIT -5

Objective: To provide basic knowledge on co-operative law and banking operation

UNIT-I CO-OPERATIVE BANKING LAW

Principles and Laws of co-operative Banking Law and rules relating to Co-op Banks Principles of Co-operation - brief overview of structure of co-operative credit institutions - Membership -Legal aspects of banking operations - Banking related laws - Provisions of Bankers Book Evidence Act - Special features of Recovery of Debts Due to Banks and Financial Institutions Act, 1993 -Securitisation and Reconstruction of Financial Assets and Enforcement of Security Interest Act, 2002-The Consumer Protection Act, 1986 - Banking Ombudsman

UNIT-II:CO-OPERATIVE BANKING OPERATIONS

Co-operative Banking Operations Deposits, Credit & Investment Management Different Deposit Products - Deposit Policy - Credit Management Loans and advances - Priority sector lending - MSME financing - Personal Finance - Banker - Customer relations - Garnishee orders and Attachment orders, Bankers' right of lien, set-off and appropriation - 8 Indemnities and Bank Guarantees:

UNIT-III LOAN POLICY

Loan Policy - Management of NPA - Investment Management - CRR / SLR Management -Financial Markets - guidelines of RBI / NABARD in regard to investment - Money Market -Call money - Repos and Reverse Repos - Foreign Exchange Market - Debt market - Banc assurance - Meaning and Scope of Investment Policy

UNIT-IV: TECHNOLOGY AND RISK MANAGEMENT

Technology in Banking - Electronic Payment systems / core banking solutions - Electronic funds transfer systems - RTGS - Risk Management - Exposure limits-Asset Liability Management - Capital Adequacy - Basel-II - Profit and Profitability - Approach of Banks to profitability - Effects of NPAon profitability - Profitability Model

UNIT-V SUPERVISORY AND REGULATORY ASPECTS

Supervisory and Regulatory aspects Banking Regulation Act (As applicable to Co-op. Banks) -Role of R.B.I. -Supervision and control - Branch licensing-Inspection / audit-Statutory / Reserve requirements - R.B.I. guidelines on Deposits, Advance, Priority sector lending, Weaker section lending, Control Returns - Recommendations of Marathe Committee, MadhavRao Committee and Vaidyanathan committee - Role of Directors and Corporate Governance Best Practices - Management Information System

TEXT BOOKS

Co-operative Banking in India. Author, S. Nakkiran. Publisher, Rainbow Publications, 1980.

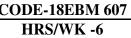
(20 Hrs.)

(20Hrs)

(15Hrs)

(15Hrs)

(20Hrs)



GENERIC ELECTIVE OFFERED TO ENGLISH DPARTMENT

IIYR-BSC (CS)/BA (ENG)	FUNDAMENTALS OF DIGITAL	CODE: 19ABE303
SEMESTER – IV	BANKING	HRS/WEEK – 5
GENERIC ELECTIVE - 1	(from2019 batch onwards)	CREDIT –

Course Outcomes: Students will be able to

CO1. Familiar with types of banks, accounts opened in banks and digital banking products **CO2.** Gain Knowledge on various operations done through ATM machines and fund transfer. **CO3.**Understand the working of cash deposit machines, technology applied, cash recycler and risk associated with cash deposit operations.

CO4. Acquire knowledge and skill in online banking operations, e-commerce transactions and mobile banking operations.

CO5. Gain ability to do payments through AEPS, NFS, RTGS, NEFT and E-Wallets

este	er		Course Code		Title of the paper						Title of the paper					
IV	IV			19ABE303						-	[TAL] [VE –]		ING	6	4	
Cours e	Outcomes (POS)					Programme Specific Outcomes (PSOS)							S)	Maan		
Outco mes (COS)	Р О 1	P 0 2	_	P O 4	PO 5	PS O1	PS O2	P S O 3	PS O4	PS O5	PS O6	PS O7	PS O8	Mean Score Of COS		
CO1	5	5	4	4	5	5	3	5	5	4	3	4	5	4.	.4	
CO2	4	5	5	5	5	4	5	4	3	5	5	4	3	4.	.4	
CO3	5	5	5	4	5	3	5	4	3	4	5	4	4	4.	.3	
CO4	5	5	5	5	5	5	4	5	5	3	3	4	3	4.	.4	
CO5	5	4	5	5	5	3	5	3	5	3	4	5	3	4.	.2	
									N	/lean (Overal	l Score	es	4.	.3	

This Course is having **VERY HIGH** association with Programme Outcomes and Programme Specific Outcomes.

Association	1%-20%	21%-40%	41%-60%	61%-80%	81%-100%
Scale	1	2	3	4	5
Interval	0<=rating<=1	1.1<=rating<=2	2.1<=rating<=3	3.1<=rating<=4	4.1<=rating<=5
Rating	Very Poor	Poor	Moderate	High	Very High

FUNDAMENTALS OF DIGITAL BANKING (from2019 batch onwards)

UNIT-I: Banking and Digital Banking Products

Introduction –Banks-types of banks- types of bank accounts and procedure to open bank accounts- services provided in branch -Need for Digital Banking Products - Digital Banking Products -Cards -Overview and brief history-Various types of cards -Product features -EMV technology -New Technologies – Tap and Go, NFC, etc. -Approval Processes for Cards -Back End operations -Recovery and Follow up

Unit-II: ATM

Overview and Brief History-Product Features -Instant Money Transfer -Systems -Various Value-Added Services (eg., bill payments, donations, etc) -Proprietary, Brown Label and White Label ATM -ATM Network Planning - Onsite / Offsite -Security and Surveillance of ATM Sites --Risk Management and Frauds-Back End operations and Technology

Unit- III: Cash Deposit Machines

Overview and Brief History-Product Features -CDM Network Planning – Onsite / Offsite -Risk Management and Frauds -Back End Operations and Technology -cash re-cyclers -Overview-Product Features-Risk Management and Frauds-Back End Operations and Technology

Unit IV- Internet and Mobile Banking

Internet banking: Overview and Brief History -Product Features -Corporate and Individual Internet Banking Integration with e-Commerce Merchant sites -Risk Management and Frauds-Back End Operations and Technology-pos terminals-Overview and Brief History -Product Features-Approval processes for POS Terminals -Profitability of POS business Risk Management and Frauds -Back End Operations and Technology- Mobile banking- Overview and Brief History -Product Features and Diversity -IMPS -Profitability of Mobile Banking -Risk Management and Frauds-Back End Operations and Technology

Unit-V Payment Systems

Overview of global payment systems -Overview of domestic payment systems-RuPay and RuPay Secure-Immediate Payment Service (IMPS) -National Unified USSD Platform (NUUP) -National Automated Clearing House (NACH) -Aadhaar Enabled Payment System (AEPS) e-

(15 hrs)

(15 hrs)

(15 hrs)

(15 hrs)

(15 hrs)

KYC -Cheque truncation System (CTS)-National Financial Switch-(NFS) ,RTGS ,NEFT – payment through **E-wallets** .

Text Books:

- 1. Digital banking- Indian institute of bankers and finance- new Delhi- 2016
- 2. Digital banks Raj.Ksingh Adyyan publication-new delhi-2015
- 3. Website of Reserve bank of India

Reference Books:

- 1. Power of mobile banking- Sankar Krishnan-John wilay& sons- inc- Newyork-2016
- 2. Digital banking tips- TolgaTarlas- create space independent publishing house-2013
- 3. Digital banking Revolution- E book- www. digitalbankingrevolution.com

QUESTION PAPER PATTERN

Time: 3 Hours

Marks: 75

- 1. Part-A: 10 x 2 =20 marks. All the questions to be answered.
- 2. Part-B : 5 x5 =25 marks. Five out of seven. [open choice]
- 3. Part-C : 3 x10 = 30 marks. Three out of five. [open choice]

II –Physics	BUSINESS ORGANISATION AND MANAGEMENT	CODE: AOBM401
SEMESTER- IV	For the students admitted in the year 2016	HRS/WK - 3
ALLIED-4	For the students admitted in the year 2010	CREDIT -

On successful completion of the course students will be able to

CO1: Understand the basic concepts in business organization and Equip with ethical issues in business, ethical codes and social responsibility of business.

CO2:Acquire the knowledge on Trade, Commerce and Industry.

CO3:To comprehend different forms of business organisation, its merits, demerits and applications

CO4:Providing conceptual understanding of management concepts and familiarizing the students with the contemporary management practices enabling them to apply the process of management's four functions: planning, organizing, leading, and controlling.

CO5: To familiarize about Motivation and various theories of Motivation.

Semester Course Code			e	Title of the paper						Hours	Credi t				
IV	IV AOBM401					Business Organisation& Management							3		
Cours e	Pro	Programme Outcomes (POS)					Programme Specific Outcomes (PSOS)							Mean Score Of	
Outco mes (COS)	P 0 1	P 0 2	P 0 3	P 0 4	P O5	PS O1	PS O2	PS O3	PS O4	PS O5	PS O6	PS O7	PS O8	COS	
CO1	4	4	5	4	5	4	4	5	5	4	3	4	3	4.15	
CO2	3	2	4	5	4	3	2	4	2	3	4	5	6	3.61	
CO3	4	4	4	4	4	5	5	5	4	4	4	4	3	4.15	
CO4	5	4	5	5	4	3	4	5	5	3	2	3	2	3.84	
CO5	3	3	4	4	5	4	4	4	5	4	3	4	4	3.9	92
				•		•	•	-	M	ean C	vera	ll Sco	res	3.	93

This Course is having **HIGH**association with Programme Outcomes and Programme Specific Outcomes

Association	1%-20%	21% -40 %	41%-60%	61%-80%	81%-100%
Scale	1	2	3	4	5
Interval	0<=rating<=1	1.1<=rating<=2	2.1<=rating<=3	3.1<=rating<=4	4.1<=rating<=5
Rating	Very Poor	Poor	Moderate	High	Very High

UNIT-I BASICS OF BUSINESS

Business - Meaning - Characteristics - Objectives - Criteria for Success in Modern Business -Classification of Business-Profession - Meaning-Distinction between Business and Profession -Social Responsibility of Business.

UNIT – II BASICS OF COMMERCE

Commerce, Trade and Industry – Meaning – Scope and importance of commerce – Economic Basis of commerce

UNIT –III- FORMS OF ORGANAISATION

Sole Trader - Partnership - Joint Stock Company - Definition - Meaning - Characteristics -Advantages – Limitations - Private and Public Limited Company – Government Companies – Public Utilities.

UNIT -IV- MANAGING BUSINESS

Management: Meaning and definition, Nature and Characteristics, Functions of management, Principles of management, Management thought of F. W. Taylor, Henry Fayol.

UNIT –V-MOTIVATING THE EMPLOYEE

Motivation - Meaning - Importance- Theories of Maslow, Herzberg and Mc.Gregor.

TEXT BOOKS:

1. C.B.Gupta, 2006, Business Organisation& Management, Sultan Chand & Sons, New Delhi. 2. Principles and Practices of Management, L.M.Prasad, Sultan Chand & Sons, 6th edition, New Delhi, 2001.

REFERENCE BOOKS:

- 1. DinkarPagare, 2002, Business Organisation & Management, 1st (ed.) Sultan Chand & Sons, New Delhi.
- 2. P.N.Reddy&S.S.Gulshan, 1990, Business Organisation, (5th Ed.) Eurasia Publishing House (Pvt.) Ltd, New Delhi.
- 3. Y.K.Bhushan, 1995, Fundamentals of Business Organisation& Management, 13th edition, Sultan Chand & Sons, New Delhi.
- 4. Business Organization and Management, M.C.Shukla, S.Chand&Co, 1st edition, NewDelhi, 1952.

OUESTION PAPER PATTERN: Time: 3 Hours Marks: 75

1) Part - A = 10x2 = 20 Marks – All the Questions are to be Answered.

- 2) Part -B = 5x5 = 25 Marks Five Questions with Internal Choice.
- 3) Part -C = 3x10 = 30 Marks Three Out of Five Open Choice.

BUSINESS ORGANISATION AND MANAGEMENT

For the students admitted in the year 2016

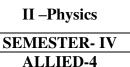
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CODE: **AOBM401 HRS/WK - 3 CREDIT** -